


Exploration of workplace violence among nurses at a selected University Teaching Hospital in Rwanda

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Nursing

KEYWORDS

Workplace, workplace violence, nurses

Abstract

Background: Workplace violence is a global problem in the health sector especially in the hospitals affecting healthcare workers' job satisfaction and performance.

Method: The research approach used was quantitative descriptive cross-sectional design. The stratified random sampling method was used to recruit 195 participants among 379 nurses.

Results: The findings revealed that 58.5 % (n=114) of nurses have experienced some types of workplace violence in the twelve months preceding the study among them 44.6% (=108) of nurses were verbally abused.

Conclusion: Based on the study findings, it was concluded that the hospital management needs to be aware of workplace violence, develop and implement appropriate policies and strategies. These strategies will strengthen nurses' concentration towards their work and will result in service delivery improvement.

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Full Text

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