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| **Table 1: Adult and caregivers** | **Health providers** |
| 1. Tell me about your HIV condition, family and the services you get for your HIV condition?  **Probing questions**   * How long has it been since your diagnosis? * Are there other family members living with you who have HIV? * What services/treatments are you getting for your HIV? (Probe: ART, nutritional assessment, nutritional counselling and provision of therapeutic/supplementary food?) | 1. Can you tell me a bit about the services offered to HIV patients in this clinic?   **Probing questions**   * + - * Chronic HIV care * ART * Nutritional assessment * Nutritional support * Nutritional counselling |
| 2. What is the best services you received from this clinic in relation to the weight and nutrition problems so far? Why? | 1. Can you describe me the specific activities of the nutritional program? |
| 1. 3. Ok, let’s talk about cultural, religious and other issues that might affect your use of the supplementary /therapeutic food   **Probing questions**   * Are there particular beliefs about food and malnutrition in your community? Do these beliefs influence you how you use or think about the food by prescription program? * Who knows in your family, friends and neighbours that you are taking the supplementary or therapeutic food? * Can knowledge by your neighbour or friends affect your continued use of the supplementary or therapeutic food? (Why?), its impact to access social services? * Do you have any problem in taking the food in front of your family, friends or neighbours, etc.? * Can you consume the food anytime or are there times where you can’t take it? (why)  1. 4. Does your use of the therapeutic food related to your HIV treatment? (Why and how?) | 1. Community related issues that influence use of the nutritional program (Adult and children HIV patients).   **Probing questions**   * Stigma and discrimination, disclosure of HIV status, food practice, culture, religion (fasting). |
| 1. 5. What are the challenges/ difficulties you faced for being put at the program? How did you overcome them or how would you supported to overcome them?  * How do you think the program can be improved? | 1. As health providers, what concerns surround the HIV care and support service in general and the nutritional program in particular? (Adult and children). |

**Interview guide**