

## ASSESSMENT OF INTERVENTION CHARACTERISTICS IN NATIONAL TASK C.3 EFFORTS

Thank you for your willingness to complete this assessment. The information will help us understand the process undertaken in your community to address readmissions. Your responses to this **will not** be used for evaluative purposes. Rather, we are interested in hearing your honest feedback related to the conditions within your community and care settings and how they affect the care coordination work. Please answer these questions based on your opinion as an expert in quality improvement (i.e., your belief that condition was or was not present, not the coalition or providers' perception). This will help provide understanding around the reality of barriers faced, as well as what helps move care coordination work forward. We look forward to learning from you. All information will be kept confidential. We will not share your results or include information in reports in any way that reveals your community. This assessment should take approximately 30-45 minutes to complete.

### Section 1: Background Information Brief Response

In this section, we ask you to provide a brief answer by writing in your response. You may use a listing of bullet points or sentences. To assist in a common understanding, we provided these definitions of terms:

- Intervention/s – set of activities undertaken for the purposes of reducing readmission rates for Medicare beneficiaries
- Intervention Selection – outcomes of a decision process for choosing interventions to pursue in the interest of reducing readmissions
- Intervention Implementation strategies – actions taken to enable selected intervention activities to go forward
- Partner/s or Implementing Organization/s – the organizations or individuals that implemented the intervention
- Coalition – group of care service providers and other partners unrelated by tax identification number with regular meetings or other interactions for the purposes of working together or aligning efforts to reduce readmissions

**Responses for questions below are free text. Please include as much information as you need to answer the questions.**

Please provide the name of a contact person in your organization and an email address for any questions regarding this assessment:

Name:

Email:

Please provide the name of the QIN-QIO community you have been asked to reflect on/you will be answering for in this assessment:

1. How many interventions that have either already occurred or are still occurring in this QIN-QIO community can you describe? Please list by naming and providing a very brief description of those interventions you are aware of.

a) Of the interventions listed in Question 1, from your perspective, which intervention impacted the most beneficiaries (i.e., patients not having readmissions)?

b) Of the interventions listed in Question 1, which one intervention do you know the most about in terms of the process of selecting and implementing the intervention in the QIN-QIO community?

**We now ask that you respond to the remaining questions for at least one intervention. To help choose an intervention to respond about, think about the one that impacted the most beneficiaries and/or the one with which you are most familiar. Please respond to the following questions for that one intervention. If you would like to respond for more than one intervention, please complete a separate assessment for each additional intervention.**

2. I have chosen to respond to this assessment for the intervention of **[list intervention]**:

3. This intervention:  Impacts the most beneficiaries     Is the one I am most familiar with     Both

4. Describe the role (if any) of the QIN-QIO community coalition in selecting and implementing this intervention. (Put N/A if there is no functioning coalition for this QIN-QIO community).

5. Please list the roles and types of organizations represented in your QIN-QIO community coalition. (Put N/A if there is no functioning coalition for this QIN-QIO community).

6. Who was involved in **selecting the intervention** that was implemented to reduce readmissions? (**Example:** The members of the community coalition that attended our in-person meetings discussed options together and chose two interventions to implement.)

7. Who **implemented** the intervention? Please list the type of organizations and roles that took part in making the intervention happen – consider each of the following steps as part of implementation – planning, engaging key stakeholders, and executing the delivery of the actual intervention. (**Examples:** XX organization and YY organization had their quality improvement officials work together to adapt the program materials for each organization’s needs; these officials trained the hospital unit charge nurses to deliver the program to patients who were hospitalized for a heart failure diagnosis with a “train the trainer” model so the charge nurses would train all of the unit nurses; the inpatient unit administrative staff at XX and YY organizations tracked the rates of actual program delivery by xx method.)

8. For the intervention selected, please list the core components, or aspects of the program, and what organizations and activities were involved in delivering the program.

9. Do you think the intervention was successful? If yes, in what way(s)? If you do not think the intervention was successful, in what way(s) was it not successful?

**Section 2: Scaled Responses**  
**Conditions that Affected the Intervention Implementation**

In this next section, we are interested in knowing more about **the intervention you selected to describe for this assessment**. We are interested in conditions that led to the selection of the intervention, as well as conditions that helped or hindered the implementation of the intervention once it got going.

There are three parts for each question.

- First, we want to know the degree to which each of the listed conditions was present for this intervention.
- Second, we want to know how confident you are in your answer—sometimes we lack information to answer these types of questions with complete confidence, so if you think that a condition was present, but you're not really sure if you have enough information to answer, you might select '4' regarding whether the condition was present and '2' in your confidence in your answer.
- Third, we want to know how much each condition influenced readmissions performance. This influence could be positive or negative; we are just interested in whether the condition in question (or lack thereof) mattered in the ability to reduce readmissions in this community. The influence could be positive, in that you think it helped reduce readmissions; negative, in that the condition (or lack of a condition) led to an increase in readmissions or lack of improvement; or a mitigating factor, in that the condition helped keep readmission rates from being worse than they would otherwise have been if the condition had not been present. Please choose ONE number for each of the areas for each response item.

Please indicate how much you agree or disagree that the following statements condition using the following scale: 1: strongly disagree 2: somewhat disagree 3: somewhat agree 4: strongly agree	This condition was present	I am confident in my response about whether the condition was present	The presence (or absence) of the condition had an effect (positive, negative, or mitigating influence) on the community's readmissions performance (RIR) during the 11 <sup>th</sup> SOW
10. The positive opinion about the group that originally developed and tested the intervention	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>
11. The perception that the intervention would reduce readmissions in this community. (In other words – did the partners think that there was both evidence that the intervention would work at all and that there was evidence to suggest it would work in this community)	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>
12. It appeared to have a relative advantage over other possible interventions/approaches to reduce readmissions	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>
13. The option/ability to adapt the intervention according to setting-specific considerations and/or needs of the patient, population or community	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>
14. The option to test it on a small scale before scaling out more broadly	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>

15. Consideration of the need to keep the intervention simple enough in scope, duration, and resources required so as to cause minimal disruption in the organization(s) that would implement it	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>
16. The quality of the resources available to support the implementation of the intervention, such as step-by-step guides, toolkits, and/or online resources	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>
17. The financial costs of providing the intervention, including the costs of obtaining the intervention and the costs of implementing the intervention	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>

*If you have additional comments on any of the above items, or need to clarify a response, please provide information here:*

Items 18-24 address external conditions or pressures, including patient needs, trends in programs offered by other providers and incentives from other external administrative organizations, e.g., funders and hospital accreditation committees.

<b>Please indicate how much you agree or disagree that the following statements condition using the following scale: 1: strongly disagree 2: somewhat disagree 3: somewhat agree 4: strongly agree</b>	<b>This condition was present</b>	<b>I am confident in my response about whether the condition was present</b>	<b>The presence (or absence) of the condition had an effect (positive, negative, or mitigating influence) on the community's readmissions performance (RIR) during the 11<sup>th</sup> SOW</b>
18. The intervention directly addressed the root causes of readmissions for patients in this community	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>
19. The intervention addressed high priority needs of the patients who are at-risk for readmission in this community	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>
20. Other health organization competitors were already providing this, or similar, services	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>
21. The intervention drew upon clinical guideline-based recommendations to reduce readmissions	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>
22. The intervention addressed recommendations from Medicare and/or other funders regarding ways to reduce readmissions	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>

23. The intervention addressed pressures from other external agencies that regulate hospitals, such as hospital accreditation committees, funders, and regulatory agencies	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>
24. The intervention drew upon input from other QINs and/or organizations regionally and nationally that face the same kind of readmission problems as those in this community	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>
<i>If you have additional comments on any of the above items, or need to clarify a response, please provide information here:</i>			
Items 25-35 ask how conditions related to the resources and actions of the intervention impact performance with regard to readmissions.			
25. Did the community have a coalition working to improve care coordination?	YES <input type="checkbox"/> NO <input type="checkbox"/>		
<i>If you answered "no" to question 25 above, please skip to question 39 below.</i>			
Items 26-30 refer to the resources available to, and actions taken by the community coalition with regard to readmissions performance.			
<b>Please indicate how much you agree or disagree that the following statements condition using the following scale:</b> 1: strongly disagree 2: somewhat disagree 3: somewhat agree 4: strongly agree	<b>This condition was present</b>	<b>I am confident in my response about whether the condition was present</b>	<b>In my opinion, the presence (or absence) of the condition was influential in the community's readmissions performance (RIR) during the 11<sup>th</sup> SOW</b>
26. The community coalition demonstrated good teamwork in its efforts to select this intervention to reduce readmissions	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>
27. The community coalition demonstrated good teamwork in its ability to promote the implementation of this intervention to reduce readmissions among partners	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>
28. The community coalition demonstrated excellent communication in its ability to promote implementation of the intervention to reduce readmissions among the health system partners	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>
29. The community coalition's culture of shared values and assumptions helped to promote implementation of the interventions to reduce readmissions among partners	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>
30. The coalition had clearly defined managers and teams for implementing the selected interventions to reduce readmissions	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>

*If you have additional comments on any of the above items, or need to clarify a response, please provide information here:*

Items 31-38 relate to Process – considered here as the extent to which the community coalition planned for the implementation, engaged key stakeholders, executed the implementation according to plan, and had ongoing reflection/evaluation of the progress of the implementation.

<b>Please indicate how much you agree or disagree that the following statements condition using the following scale:</b> 1: strongly disagree 2: somewhat disagree 3: somewhat agree 4: strongly agree	<b>This condition was present</b>	<b>I am confident in my response about whether the condition was present</b>	<b>In my opinion, the presence (or absence) of the condition was influential in the community's readmissions performance (RIR) during the 11<sup>th</sup> SOW</b>
31. The community coalition's development of a realistic and feasible plan to implement the intervention with the partners	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>
32. The community coalition's engagement with the key stakeholders for their partners	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>
33. The community coalition's engagement with the opinion leaders for each partner	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>
34. The community coalition's engagement with the formally appointed implementation leaders for each partner	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>
35. The community coalition's engagement with clinical champions for each partner	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>
36. The community coalition's engagement with other outside individuals who influence each partner	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>
37. The community coalition's execution of the implementation of the intervention with the partners according to the intended plan	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>
38. The community coalition's sharing and reviewing of data regarding the progress and quality of implementation of the intervention with the partners	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>

*If you have additional comments on any of the above items, or need to clarify a response, please provide information here:*

Items 39-43 refer to the resources available to, and actions taken by the providers and/or other organizations to implement activities intended to improve readmissions performance. **If no organizations in the community implemented any activities to reduce readmissions, or did not make any changes to their processes, please skip to question 50 of this assessment.**

Please indicate how much you agree or disagree that the following statements condition using the following scale: 1: strongly disagree 2: somewhat disagree 3: somewhat agree 4: strongly agree	This condition was present	I am confident in my response about whether the condition was present	In my opinion, the presence (or absence) of the condition was influential in the community's readmissions performance (RIR) during the 11 <sup>th</sup> SOW
39. The implementing organization demonstrated good teamwork in its efforts to select this intervention to reduce readmissions	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>
40. The implementing organization demonstrated good teamwork in its ability to promote the implementation of this intervention to reduce readmissions among partners	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>
41. The implementing organization demonstrated excellent communication in its ability to promote implementation of the intervention to reduce readmissions among the health system partners	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>
42. The implementing organization's culture of values and assumptions helped to promote implementation of the interventions to reduce readmissions	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>
43. The implementing organization had clearly defined managers and teams for implementing the selected interventions to reduce readmissions	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>

*If you have additional comments on any of the above items, or need to clarify a response, please provide information here:*



Items 44-49 relate to Process – considered here as the extent to which the implementing organization(s) planned for the implementation, engaged key stakeholders, executed the implementation according to plan, and had ongoing reflection/evaluation of the progress of the implementation.

<p>Please indicate how much you agree or disagree that the following statements condition using the following scale:            1: strongly disagree            2: somewhat disagree            3: somewhat agree            4: strongly agree</p>	<p>This condition was present</p>	<p>I am confident in my response about whether the condition was present</p>	<p>In my opinion, the presence (or absence) of the condition had an effect (positive, negative, or mitigating influence) on the community's readmissions performance (RIR) during the 11<sup>th</sup> SOW</p>
<p>44. The implementing organization's development of a realistic and feasible plan to implement the intervention with the partners</p>	<p>1 <input type="checkbox"/>            2 <input type="checkbox"/>            3 <input type="checkbox"/>            4 <input type="checkbox"/></p>	<p>1 <input type="checkbox"/>            2 <input type="checkbox"/>            3 <input type="checkbox"/>            4 <input type="checkbox"/></p>	<p>1 <input type="checkbox"/>            2 <input type="checkbox"/>            3 <input type="checkbox"/>            4 <input type="checkbox"/></p>
<p>45. The implementing organization's engagement with the key stakeholders for their partners</p>	<p>1 <input type="checkbox"/>            2 <input type="checkbox"/>            3 <input type="checkbox"/>            4 <input type="checkbox"/></p>	<p>1 <input type="checkbox"/>            2 <input type="checkbox"/>            3 <input type="checkbox"/>            4 <input type="checkbox"/></p>	<p>1 <input type="checkbox"/>            2 <input type="checkbox"/>            3 <input type="checkbox"/>            4 <input type="checkbox"/></p>
<p>46. The implementing organization's engagement with the formally appointed implementation leaders for each partner</p>	<p>1 <input type="checkbox"/>            2 <input type="checkbox"/>            3 <input type="checkbox"/>            4 <input type="checkbox"/></p>	<p>1 <input type="checkbox"/>            2 <input type="checkbox"/>            3 <input type="checkbox"/>            4 <input type="checkbox"/></p>	<p>1 <input type="checkbox"/>            2 <input type="checkbox"/>            3 <input type="checkbox"/>            4 <input type="checkbox"/></p>
<p>47. The implementing organization's engagement with clinical champions for each partner</p>	<p>1 <input type="checkbox"/>            2 <input type="checkbox"/>            3 <input type="checkbox"/>            4 <input type="checkbox"/></p>	<p>1 <input type="checkbox"/>            2 <input type="checkbox"/>            3 <input type="checkbox"/>            4 <input type="checkbox"/></p>	<p>1 <input type="checkbox"/>            2 <input type="checkbox"/>            3 <input type="checkbox"/>            4 <input type="checkbox"/></p>
<p>48. The implementing organization's execution of the implementation of the intervention with the partners according to the intended plan</p>	<p>1 <input type="checkbox"/>            2 <input type="checkbox"/>            3 <input type="checkbox"/>            4 <input type="checkbox"/></p>	<p>1 <input type="checkbox"/>            2 <input type="checkbox"/>            3 <input type="checkbox"/>            4 <input type="checkbox"/></p>	<p>1 <input type="checkbox"/>            2 <input type="checkbox"/>            3 <input type="checkbox"/>            4 <input type="checkbox"/></p>
<p>49. The implementing organization's internal review of data regarding the progress and quality of implementation of the intervention</p>	<p>1 <input type="checkbox"/>            2 <input type="checkbox"/>            3 <input type="checkbox"/>            4 <input type="checkbox"/></p>	<p>1 <input type="checkbox"/>            2 <input type="checkbox"/>            3 <input type="checkbox"/>            4 <input type="checkbox"/></p>	<p>1 <input type="checkbox"/>            2 <input type="checkbox"/>            3 <input type="checkbox"/>            4 <input type="checkbox"/></p>

*If you have additional comments on any of the above items, or need to clarify a response, please provide information here:*

Items 50-53 address the characteristics of individuals who delivered the intervention – considered here mainly as the staff delivering the intervention within the partner setting.

Please indicate how much you agree or disagree that the following statements condition using the following scale:  
**1: strongly disagree**  
**2: somewhat disagree**  
**3: somewhat agree**  
**4: strongly agree**

**This condition was present**

**I am confident in my response about whether the condition was present**

**In my opinion, the presence (or absence) of the condition had an effect (positive, negative, or mitigating influence) on the community's readmissions performance (RIR) during the 11<sup>th</sup> SOW**

50. The enthusiasm of the staff related to the value of implementing and delivering the intervention

1   
 2   
 3   
 4

1   
 2   
 3   
 4

1   
 2   
 3   
 4

51. The confidence of the staff to deliver the intervention as intended

1   
 2   
 3   
 4

1   
 2   
 3   
 4

1   
 2   
 3   
 4

52. The level of preparedness of staff to deliver the intervention as intended

1   
 2   
 3   
 4

1   
 2   
 3   
 4

1   
 2   
 3   
 4

53. The level of staff buy-in and commitment to act in support of organizational goals

1   
 2   
 3   
 4

1   
 2   
 3   
 4

1   
 2   
 3   
 4

*If you have additional comments on any of the above items, or need to clarify a response, please provide information here:*