# Informed Cover letter and Consent for Survey

Signature or Thumb Impression for Written Consent

**Thank you** for your valuable time!

Your name is not required and all research analysis will be undertaken with confidentiality and complete anonymity.

You are free to exit the assisted survey data collection at any time during the proceedings.

The questionnaire has been designed to collect information about your satisfaction with reproductive and delivery services by hospital and healthcare practitioners during the coronavirus pandemic.

The findings from this research will help identify your needs, plan better support for the future, and improve service delivery standards for other expectant mothers in the community. Your honest and reliable answers will be appreciated.

In the event that you feel disturbed or upset after answering questions or recalling memories related to lived experiences, you may call or text the researcher for free consultation services from trained psychologists.

Thank you for your time and participation

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**Reproductive Health Service Satisfaction Survey during Coronavirus Pandemic**

Province/City: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

LHW District/ Community Code: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Other Demographic/ Identifier\_\_\_\_\_\_\_\_\_\_\_\_

|  |  |
| --- | --- |
|  | ***Coding*** |
| *Socio-demographics:* |  |
| Hospital type (private/ public)- |  |
| Q1.Age?  |  |
| Q2. Literacy? |  |
| Q3. Household Income? |  |
| Q4.Current Marital Status (single/ separated/ widow/ divorced)-  |  |
| Q5.How many children do you have?  |  |
| Q6. Religion? |  |
| Q7. What is your average monthly household income? |  |
| Q8. Current profession? |  |
|  | **Not at all****1** | **Not really****2** | **Somewhat****3** | **Very much****4** | **All the time****5** |  |
| **NHS Survey 2017- With modififcation**<http://nhssurveys.org/wp-content/surveys/04-maternity/02-survey-materials/2017/Core%20questionnaire.pdf> |  |
| **Care at registration and pre-delivery (6 items)** |  |
| Thinking about your predelivery care, were you spoken to in a way you could understand? |  |  |  |  |  |  |
| Thinking about your predelivery **care**, were you involved enough in decisions about your care?  |  |  |  |  |  |  |
| Were you provided services in a timely manner, including registration and room admission? |  |  |  |  |  |  |
| Were you provided healthcare support and contact in a timely manner? |  |  |  |  |  |  |
| Were you satisfied with the hospital hygiene and sanitation upon entry? |  |  |  |  |  |  |
| Were you satisfied with the hospital staff and administration? |  |  |  |  |  |  |
| **Care during delivery (13 items)** |
| At the very start of your labour, did you feel that you were given appropriate advice and support  |  |  |  |  |  |  |
| During your labour, were you able to move around and choose the position that made you most comfortable?  |  |  |  |  |  |  |
| During your labour, were you satisfied with the type of pain relief provided?  |  |  |  |  |  |  |
| Did the staff treating and examining you introduce themselves?  |  |  |  |  |  |  |
| If you raised a concern during labour and birth, did you feel that it was taken seriously?  |  |  |  |  |  |  |
| If you needed attention during labour and birth, were you able to get a member of staff to help you within a reasonable time?  |  |  |  |  |  |  |
| Thinking about your care during labour and birth, were you spoken to in a way you could understand?  |  |  |  |  |  |  |
| Thinking about your care during labour and birth, were you involved enough in decisions about your care?  |  |  |  |  |  |  |
| Thinking about your care during labour and birth, were you treated with respect and dignity?  |  |  |  |  |  |  |
| Did you have confidence and trust in the staff caring for you during your labour and birth?  |  |  |  |  |  |  |
| Thinking about your care during labour and birth, were you given adequate privacy?  |  |  |  |  |  |  |
| Thinking about your care during labour and birth, do you feel the delivery space was clean and hygienic?  |  |  |  |  |  |  |
| Did you have fears (for yourself and child) of being exposed to coronavirus during delivery or stay at hospital |  |  |  |  |  |  |
| **Care in hospital after birth (10 items)** |
| If you needed attention while you were in hospital after the birth, were you able to get a member of staff to help you within a reasonable time?  |  |  |  |  |  |  |
| Thinking about the care you received in hospital after the birth of your baby, were you given the information or explanations you needed?  |  |  |  |  |  |  |
| Thinking about the care you received in hospital after the birth of your baby, were you treated with kindness and understanding?  |  |  |  |  |  |  |
| Thinking about your stay in hospital, how clean was the hospital room or ward you were in?  |  |  |  |  |  |  |
| Did you feel that nurses and other health professionals gave you consistent advice about feeding your baby?  |  |  |  |  |  |  |
| Did you feel that nurses and other health professionals gave you active support and encouragement about feeding your baby?  |  |  |  |  |  |  |
| Did you feel that nurses and other health professionals gave you active support and encouragement about immunizing your baby?  |  |  |  |  |  |  |
| Did a midwife tell you that you would need to arrange a postnatal check-up? |  |  |  |  |  |  |
| Were you told who you could contact if you needed advice about any emotional changes you might experience after the birth?  |  |  |  |  |  |  |
| Were you given information or offered advice from a health professional about contraception and birth spacing?  |  |  |  |  |  |  |
| Were you given enough information about your own physical recovery after the birth?  |  |  |  |  |  |  |