Appendix A: ICT and communication channels for knowledge sharing practice at UoG comprehensive specialized hospital.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Information communication technology  | Strongly disagreed | Disagree | Neutral  | Agree  | Strongly agree |
| ICT infrastructure (internet, intranet) in the hospital | Frequency  | 66  |  58 | 72  | 123  | 104  |
| Percent  | 15.60 | 13.71 | 17.02 |  29.08 | 24.59 |
| Technical support $ maintenance for ICT  | Frequency  | 87  | 74 | 65  | 131 | 66  |
| Percent  | 20.57 | 17.49 | 15.37 | 30.97 | 15.60 |
| Training for ICT system | Frequency  | 95  | 80  | 78  | 107  |  63  |
| Percent  | 22.46 | 18.91 | 18.44 |  25.30 | 14.89 |
| I have e-mail for communicating with my colleagues  | Frequency  |  74  | 72 | 103  | 101  | 73  |
| Percent  | 17.49 | 17.02 | 24.35 | 23.88 | 17.26 |
| Electronic storage (such as a database) to access knowledge | Frequency  | 118 | 117  | 98  | 60  |  30  |
| Percent  | 27.90 | 27.66  | 23.17 |  14.18 | 7.09 |
| Communication channels  |
| Face to face communication  | Frequency  | 51  | 19 | 30  | 179  | 144  |
| Percent  | 12.06  | 4.49 | 7.09 |  42.32 | 34.04 |
| Mobile phone(conversion, SMS)  | Frequency  | 36  | 54 | 93  | 128 | 112  |
| Percent  | 8.51 | 12.77 | 21.99 | 30.26 | 26.48 |
| communication through internet access | Frequency  | 34  | 45  | 64  | 172  | 108  |
| Percent  | 8.04 | 10.64 | 15.13 |  40.66 | 25.53 |
| Communication through email  | Frequency  |  96  | 66 |  66  | 136  | 59  |
| Percent  | 22.70 | 15.60 | 15.60 | 32.15 | 13.95 |
| Manual and medical record system  | Frequency  | 46  | 35  | 38  | 175  | 129  |
| Percent  | 10.87 | 8.27 |  8.98 |  41.37 | 30.50 |