**Additional file 1: Elderly Health Care Quality Survey**

1. Have you ever used Elderly Health Care Voucher?

|  |  |  |  |
| --- | --- | --- | --- |
| 1  | Yes | D  | Unsure |
| 2  | No | N  | Aged below 70 |

1. In the past year, did you visit the following health care institutions for chronic disease management and follow-up? (can choose more than one option)

|  |  |
| --- | --- |
| 1 | Hospital Authority General Outpatient Clinics/ Family Medicine Clinics |
| 2 | Hospital Authority Specialist Outpatient Clinics |
| 3 | Private General Practitioner Clinics |
| 4 | Private Family Medicine Clinics |
| 5 | Private Specialist Clinics |
| 6 | Chinese Medicine Clinics |
| 7 | Private Hospital Outpatient Clinics |
| 8 | Geriatric Day Hospitals |
| 9 | Department of Health Elderly Health Centres |
| ) | Others: Please specify: \_\_\_\_\_\_\_\_\_\_\_\_ |
| ! | None |
| D | Don’t know/ Not sure/ Don’t remember |

1. In the past year, did you have hospital admission or Accident and Emergency attendance?

|  |  |
| --- | --- |
| 1  | Yes, had hospital admission 🡪 Reason: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| 2 | Yes, had Accident and Emergency attendance 🡪 Reason: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| 3 | Yes, had hospital admission & Accident and Emergency attendance 🡪 Reason: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| 4 | No |

1. Have you received the following vaccines?
2. Seasonal influenza vaccine (current season)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1  | Yes | 2 | No | D | Don’t know/ Not sure/ Don’t remember |
| If yes, where did you receive the vaccine? |
| 1 | Hospital Authority General Outpatient Clinics | 3 | Others: Please specify: \_\_\_\_\_\_\_\_\_\_\_\_ |
| 2 | Private doctor or other private institutions |  |  |

1. Pneumococcal vaccine

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1  | Yes | 2 | No | D | Don’t know/ Not sure/ Don’t remember |
| If yes, where did you receive the vaccine? |
| 1 | Hospital Authority General Outpatient Clinics | 3 | Others: Please specify: \_\_\_\_\_\_\_\_\_\_\_\_ |
| 2 | Private doctor or other private institutions |  |  |

1. In the past year, have you visited more than one doctor without referral from other doctors for chronic disease management?

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1  | Yes | 2 | No | N | N/A |
|  If yes, what is/are the reason(s): (can choose more than one option) |
| 1 | Persistent symptoms  | 5 | Cannot find the doctor |
| 2 | Distrust in medication | 6 | Advice from friends or relatives |
| 3 | Seek another medical advice | 7 | Others: Please specify: \_\_\_\_\_\_\_\_\_\_\_\_ |
| 4 | Distrust in the doctor |  |  |

1. Overall, in general, would you say that your health is…?

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1  | Very good | 3 | Fair | 5 | Very poor |
| 2 | Good | 4 | Poor |  |  |

Personal characteristics:

1. Gender

|  |  |  |  |
| --- | --- | --- | --- |
| 1  | Male | 2 | Female |

1. Education

|  |  |  |  |
| --- | --- | --- | --- |
| 1  | No schooling | 3 | Secondary |
| 2 | Primary | 4 | Tertiary  |

1. Marital Status

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1  | Single | 3 | Cohabitation | 5 | Divorced |
| 2 | Married | 4 | Widowed | 6 | Separated |