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OUAGA II Campus

Systemic factors determining the technical quality of care in the context of Results-based financing in Burkina Faso

**DISTRICT LEADERSHIP TEAM MEMBER QUESTIONNAIRE**

**IDENTIFICATION**

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| I1. Health Region ……………………………………………………………………………  I2. Medical District …………………………………………………………………………. |

**Section 1: Characteristics of the respondent**

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| **N°** | **QUESTIONS AND FILTERS** | **CODES** |
| Q1 | What is your position of responsibility? | * District Medical Officer .1/\_\_/ * Deputy District Medical Officer …2/\_\_/ * Others \_\_\_\_\_\_\_\_\_\_\_\_ |
| Q2 | What is your seniority in the District? | ˂1 year …… …..….……1 /\_\_/  1-4 years … ..……….2 /\_\_/  4 years and more ..……..3/\_\_/ |
| Q3 | How many years has your District Management Team been in place? |  |
| Q4 | How many members does it consist of ? |  |
| Q5 | What are the differents positions ? |  |

* **Section 1 : Regular supervision of teams in Health care Institutions**

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| **N°** | | **QUESTIONS AND FILTERS** | | **CODES** |
| Q6 | Is supervision of providers in health facilities provided? | | Yes …………… ….1/\_\_/  No…………… ….2/\_\_/ | |
| Q7 | If so, what is the periodicity of such monitoring? | | Quarterly …1/\_\_/  Biannual …2/\_\_/ | |
| Q8 | What are the different types of supervision you organize? | | Integrated supervision 1/\_\_/  Specific supervision. 2/\_\_/ | |
| Q9 | What are the areas you supervise? | | Service Organization 1/\_\_/   * Planning………… …2/\_\_/ * Human Resources Management … .3/\_\_/ * Materials management and finance ……… …… …4/\_\_/ * Supply of Vaccines, Essential Generic Drugs and Consumables ….5/\_\_/ * Health information management and epidemiological surveillance … …..……6/\_\_/   Care offer (PCIME, PTME, SONU) ………….….7/\_\_/  Hygiene, sanitation and health education.8/\_\_/  Others…………………………………. | |
| Q10 | What are the main shortcomings that you observe during supervision trips? | |  | |
| Q11 | Do the supervisions take into account the shortcomings found during the quality checks? | | Yes …………….…… ….1/\_\_/  No…………………… ….2/\_\_/ | |
| Q12 | Are the recommendations made in these audits being implemented? | | Yes ………….………… ….1/\_\_/  No…………………… ….2/\_\_/ | |
| Q13 | Are there supervision reports ? | | Yes …………….…… ….1/\_\_/  No…………………… ….2/\_\_/ | |
| Q14 | Are supervision reports sent to supervisors? | | Yes …………….…… ….1/\_\_/  No…………………… ….2/\_\_/ | |
| Q15 | Are the recommendations being implemented by the actors? | | Yes …………….…… ….1/\_\_/  No…………………… ….2/\_\_/ | |
| Q16 | Do you have a mechanism to follow up on the implementation of the recommendations? | | Yes …………….…… ….1/\_\_/  No…………………… ….2/\_\_/ | |
| Q17 | If yes, how do you rate the level of implementation of the recommendations? | | Very satisfying………1/\_\_/  Satisfying……………2/\_\_/  Little satisfactory…… .3/\_\_/  Unsatisfactory ……… 4/\_\_/ | |

**Section 4: Planning for quality improvement activities**

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| Q18 | How do you rate the technical quality scores of your healthcare facilities? | Very satisfying……….1/\_\_/  Satisfying………….2/\_\_/  Little satisfactory…........3/\_\_/  Unsatisfactory……...…...4/\_\_/ |
| Q19 | Is there a mechanism for recognizing the best results of health care institutions? | Yes …………………… ….1/\_\_/  No…………………… ….2/\_\_/ |
| Q20 | If yes, what does it consist of ? |  |
| Q21 | Have you taken steps to improve quality scores? | Yes …………………… ….1/\_\_/  No…………………… ….2/\_\_/ |
| Q22 | If yes, which ones ? |  |
| Q23 | Health facility staff have an obligation to develop improvement plans, do they do so? | Yes …………………… ….1/\_\_/  No…………………… ….2/\_\_/ |
| Q24 | In your opinion, are all officers involved in the development of PAPs? | Yes …………………… ….1/\_\_/  No…………………… ….2/\_\_/ |
| Q25 | Do the officers benefit from your support in the development of your quality plan? | Yes …………………… ….1/\_\_/  No…………………… ….2/\_\_/ |
| Q26 | If yes, do you give guidelines to be taken into account in order to improve the quality of services? | Yes …………………… ….1/\_\_/  No…………………… ….2/\_\_/ |
| Q27 | If yes, what are these guidelines? | Quality objectives ……1/\_\_/  Acquisitions of MMT …2/\_\_/  Training of officers on own funds ………………3 /\_\_/ |
| Q28 | In the implementation process, do staff in the institutions have the possibility to use own resources to invest? | Yes …………………… ….1/\_\_/  No…………………… ….2/\_\_/ |
| Q29 | If yes, what is allowed to do? | Acquisition of medico-technical Equipment …...1/\_\_/  Refurbishment of premises …….2  Construction of dwellings ……3/\_\_/  Purchase of motorcycle…4/\_\_/  Recruitment of officer(s) ….5/\_\_/  Officer training…6/\_\_/  Others \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| Q30 | In your opinion, are health care institutions in a position to make these investments? | Yes …………………… ….1/\_\_/  No…………………… ….2/\_\_/ |
| Q31 | If not, what are the reasons? |  |

**Thank you for your participation**