

## Appendix 1: Satisfaction questionnaire survey

### Notice:

1. This is the translated version (from Chinese to English) of the questionnaire.
2. This is merely the main content of the questionnaire, not covering the brief introduction, the tips for filling in and the acknowledgments.
3. Unless otherwise mentioned, the questions are single-choice questions with options below or blank-filling questions with a horizontal line.

### 1. Is you first time using e-health ?

A: Yes      B: No

### 2. Had your online medical consultation been solved ?

A: Completely solved

B: Largely solved

C: Barely solved

D: Not solved at all

### 3. Are you satisfied with this online medical service?

A: Completely satisfaction

B: Mostly satisfaction

C: Neutral attitude

D: Mostly dissatisfaction

E: Completely dissatisfaction

### 4. What convenience do you think e-health brings to you? (multiple choices)

A: Time -saving

B: Reducing risk of being infected with COVID-19

C: Cost- saving

D: Feeling more relax

### 5. What other functions do you hope e-health can provide for you? (multiple choices)

A: Online video

B: Physician's replay within a defined time

C: Automatic referral to appropriate obstetricians

D:Management of chronic diseases (diabetes, hypertension disorders, etc.)

E:Others (remote fetal heart monitoring, electronic prescription, or online pharmacies)

**6. During the outbreak of COVID-19, which one do you prefer ?**

A: E-health                      B: outpatient

**7. After the COVID-19, which one do you prefer ?**

A: E-health                      B: outpatient