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RA: Research Assistant

P: Participant

{ } Indicates that details were changed or pseudonyms were used to anonymise data particularly in the second transcript

xxx words were omitted to anonymise data

- breaking into a sentence by the interviewer

… pause or drawn out words

[ ] indicates noise made, e.g. [laugh], [sigh], [pause]

[inaudible segment] Unclear section of the recording

?hospital Clinic?, ?P3? questionable text or doubt as to what was said or who said it

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| --- | --- |
| Participant ID  | 25 |
| Name of Interviewer | {}{staff name} |
| Transcription date | 04 November 2016 |
| Name of transcriber | {}{staff name} |

RA: Eh, its, okay the time is now 12:00, today is the 16th of July and we are going to be conducting the interview in {}{community name} at the home of the contact.

RA: Eh, now ma, for us to be fair to you, when we interview you we are not going to use your name, we are going to use the number 25. That is the number I give you instead of putting your name in here, now I am going to address you as number 25.

P: Okay.

RA: Now before we can start, I want to find out if you have agreed that we can we can record you, have you agreed to be interviewed to that women who was asking you questions, do you give us permission to be record{ing} you?

P: Yes, I agreed (low voice).

RA: Can you please raise your voice ma?

P: Yes, I agreed (loud voice).

RA: Now, I would like you to relax and answer these questions completely, only those you can, and those that you feel you cannot and those you do not feel that you {} want to answer, do not do so, can you hear me ma?

P: Okay.

RA: But you can try to answer honestly as you relax, can you hear me ma?

P: Alright.

RA: Now with the questions that I am going to ask you, me and you will be discussing, I want to know your feeling about the time when these ladies came here to visit you, when they came to visit the person who had TB at that time. What is it that you liked, what is it that you did not like, what we can improve and what we can add on our job of checking TB patients. Do we understand each other ma?

P: Yeah.

RA: Okay ma, my first question, tell me what you know about TB?

P: What do I know about it?

RA: About TB sickness?

P: I don’t know much about it because no one has ever come here to tell me about what happens when TB enters you, or what will happen.

RA: Do you know anything about the signs? When a person has TB, what signs are we able to see?

P: Yes, about the signs I know, because I have been hearing about them on the radio.

RA: What are those signs that you know ma?

P: The signs that I know are they say if you can cough after 3 weeks and after 3 weeks you lose weight, you lose appetite and you sweat you should rush to the clinic.

RA: And how do they say you can pass it to other people if you have it? Because it is said that it is a disease that can be passed on, how can you pass it on to other people you stay with at home?

P: What I know is that you have to cover yourself when you are coughing, you should not just cough everywhere.

RA: If you do not cover yourself will you pass it to other people?

P: Yes.

RA: According to what you know, is TB curable?

P: Yes it can be cured if only you take you{r} treatment properly.

RA: Can it be completely cured?

P: Yes.

RA: {A} few months ago the women who work for Aurum came here to see a certain TB patient, do you remember that time?

P: (silence) You mean the same ladies that are here today?

RA: Yes, one of them is here today but at that time she came with another lady.

P: Do I remember, have they ever come before?

RA: They were here to see a patient here.

P: Yes yes, I think they did come.

RA: Did they come? Because they even wrote your name down for a program to test people for TB in their homes.

P: Yes, I remember. They did come.

RA: Now when they came here, how did you feel about them coming here?

P: Ah, how I feel{…} I felt okay because I liked that they came to check on their patient, to check on how things were going. It did not bother me.

RA: When they came here they were using a quantum; it’s a big car that is written Aurum and it is also written that it deals with TB and HIV. Have the neighbours not said anything about why the car was parked here or if there is someone with TB here at your home?

P: That I do not know, even if they were talking. I don’t know but {no} one has ever come here to ask me.

RA: No one ever asked you any questions?
P: Yes, you know that there will always be talk{}. When they see that sort of a car they will ask questions.

RA: Okay, if your neighbours were asking question, how would that make you feel?

P: To me it’s nothing because that sickness is all over. Anyone can get it and it is not a kind of sickness that you can hide.

RA: At the time when there was a TB patient here at home, where you able to talk about that sickness?

P: You mean discussing about it?

RA: Yes.

P: Yes?

RA: About how you could prevent yourself from being infected?

P: Yes.

RA: Did the Aurum nurses ever teach you about how you can protect yourself from being infected by opening the windows and covering yourself when you are coughing?

P: If I remember correctly they never said anything, but we were doing that because it was {what} we have been hearing from the TV.

RA: Have they ever taken your sputum to test if any member of the family has TB? Not only the TB patient sputum, I mean everyone’s?

P: Yes, they did.

RA: Did they ever tell you about the outcome?

P: Yes, they found out that one of the boys had it.

RA: Here at home?

P: Yes, here at home.

RA: Okay, was he ever referred for treatment?

P: Yes, he was{} rushed immediately. I was glad because it was diagnosed earlier before it was too late. He went to the clinic and he got help.

RA: Did he take his treatment?

P: Yes, he took it.

RA: Did he take it for six months?
P: Yes, he took it for six months.

RA: Is he okay now?

P: Yes, he is cured.

RA: Okay, we are thankful.

RA: When they do home visits, they also try finding out if anyone is interested {}{in} testing for HIV because they can also test for it at home. Did they ever inform you that they can do that?

P: I think when they first came here other people were tested.

RA: So others did test for HIV?

P: Yes.

RA: Did you get tested?

P: No.

RA: Have you ever tested for HIV before?

P: I have tested at the clinic before.

RA: At the time when they were here, did they give an opportunity to test for HIV?

P: Yes, they did but I told them I was okay because I got tested at the clinic before.

RA: So you were okay?

P: Yes.

RA: Ehm, have you ever had TB before?

P: No.

RA: As you had a TB patient here, were you able to encourage the patient to eat well and to take his treatment properly?

P: Yes.

RA: Okay, when those ladies are doing home visits, they test people for HIV and TB. Do you think they should also test for other sicknesses {such} as high blood, diabetes and cholesterol? Do you think it will be better if they were to add on t{}{o} their services they offer?
P: Yes, I think they should do that because sometimes it is not easy to go to the clinic, so if they come here to test for sicknesses such as high blood and diabetes it will be better.

RA: As they continue to test for TB?

P: Yes.

RA: And HIV?

P: Yes.

RA: So when you are not feeling well, would you prefer to {}{be} treated at the clinic or would you want to be attended to here at home?

P: (Silence)

RA: Which do you think is better, would you prefer to be treated here at home or {}should you be given a referral letter{} to get tested at the clinic?

P: I wouldn’t know (low voice).

RA: Would you prefer to be treated at the clinic or would you prefer to have everything done here at home?

P: To be tested at the clinic because most of the times after they have seen you they can even refer you to the doctor if he is available.

RA: So they can even refer you to the doctor?
P: Yes.

RA: But some people complain that sometimes the queues at the clinic are too long, there is lack of privacy and sometimes you can come across people you know and they might ask you why you are standing on a HIV queue and so on. So some people say that they prefer to be tested at home.

P: Well{} it {is} up to them, I do not care about people. People don’t stop talking and asking questions. This sickness is common, everybody knows about it.

RA: So if we were to have a similar study next time, would you allow us to visit you again?

P: To do what?

RA: To talk to you and test you.

P: Yes, no problem.

RA: No problem?

P: Yes, there is no problem.

RA:{} We visit people in their homes and sometimes we do not find them, and others tell us when will be the right time to find them. So if we were to visit you again, when will be the best time to do so?

P: In the evenings because then even those who are working will be available.

RA: Even {} those coming from school will be here?

P: Yes.

RA: Now the last thing, we want to know how we can improve our job. Can you please give us advice on what we can do to reach more people and to be able to make our job easier?

P: (coughs) To make it better than now?

RA: Yes, the job we are doing.

P: Better than now?

RA: Yes, for us to be able reach more people than we already have.

P: I don’t have any advice (low voice).

RA: You do not have any advice to give to us?

P: Yes.

RA: Okay ma, I think we have reached the end of our conversation. I want to take this opportunity to thank you very much for your time an{d} making an effort to talk to us.

P: Okay.

RA: Like I explained in the beginning that all the answers you have given us will remain confidential, the information will not be given to anyone to broadcast on the radio to hear how you were answering. That is why we did not even use your name; your name was not entered into this recorder. Now thank you for taking your time and making an effort to talk to me and I really thank you.

P: Okay.

RA: Eh, the time is now 12:13. We have come to the end of the interview and I have just thanked the participant for her time and effort at answering our entire questions. Out.

END OF INTERVIEW