INDEX:

RA: Research Assistant

P: Participant

{ } Indicates that details were changed or pseudonyms were used to anonymise data particularly in the second transcript

xxx words were omitted to anonymise data

- breaking into a sentence by the interviewer

… pause or drawn out words

[ ] indicates noise made, e.g. [laugh], [sigh], [pause]

[inaudible segment] Unclear section of the recording

?hospital Clinic?, ?P3? questionable text or doubt as to what was said or who said it

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| --- | --- |
| Participant ID  | 07 |
| Name of Care Interviewer |  {} |
| Transcription date | 17 Feb 2016 |
| Name of transcriber | {} |

RA: Hello mama.

P: Hello lady.

RA: How are you?
P: I am fine.

RA: My name is {} {staff name} and I work at the Aurum institute as a recruiter. I am here today to ask you questions about the TB contact tracing research that has been conducted in your home.

P: Yes.

RA: Now the time is 11:16, I am going to refer to you as participant 0134 to protect your name.

P: Yes.

RA: Do we understand each other ma?

P: Yes.

RA: Ma, can you please tell me if you do agree that we can record our conversation?

P: Yes I do agree.

RA: Okay, thanks mama. My questions mama is ‘have you ever heard anything about TB’?

P: Yes I have.

RA: You have, what did you hear about it ma?

P: I started knowing about TB after my partner was diagnosed with it. That is when I started knowing about TB and he also started with treatment at the clinic.

RA: Do you know of any ways that TB can be transmitted?
P: I know that it is chest related.

RA: So it is chest related?

P: Yes.

RA: Okay, so do you talk about TB at home?

P: Yes we do talk about it.

RA: Don’t you have any issues about it?

P: No, I do not have any issues about it.

RA: So mama what did you like about the Aurum employees coming to your home to ask you questions?
P: I like that they encouraged my husband to take his treatment because after he was diagnosed with TB he was not willing to take the TB treatment. I think the employees are very important people because they spoke well with us and they told us that he will be okay just as long as he takes his treatment.

RA: Why do you think he was not happy to start with the TB treatment?

P: He thought he was sick as a result of smoke from his work place, because he works at a mine. He did not believe he could have TB.

RA: Oh, is there anything that you did not like about the Aurum employees coming to your home; is there anything that you are not happy about?

P: Honestly speaking, we have been working well together with them to this day.

RA: Is there anything you have in mind that you think can improve our services at Aurum?

P: What do you mean?

RA: What can we do to improve our services at Aurum?
P: According to the way everything is being conducted, I think everything is better, everything is okay.

RA: So you don’t think that there is anything that they can change?
P: Yes.

RA: So when the Aurum employees came here, how did the neighbours react?
P: The neighbours thought they were here to test for HIV. I remember one of my neighbours even came here to request for an HIV test. That person was referred to the clinic because they had explained that they were not here for HIV. But from then on, I did not have a problem because they know that my husband has TB.

RA: How did you feel when your neighbours could see that the Aurum employees were visiting you with the Aurum car?
P: My neighbours did not have a problem at all.

RA: Okay.

P: Yes.

RA: So would you prefer it if they were to use the Aurum branded car or would you prefer one that is not branded, should they come here again?

P: We are okay with any car because our main concern is our health.

RA: Alright.

RA: Should it happen that we come here again, would you like us to speak to you inside the house or in the car?

P: It doesn’t matter if it is in the house or the car. Just as long my husband will be available, and I don’t think it will be a problem.

RA: Do you prefer it if the Aurum employees come to your home {} or do you wish you could have gone to the clinic?

P: I don’t have a problem with them coming to our house and I am also okay with him going to the clinic for treatment because I think they are also okay.

RA: So you do not think they have a problem.

P: Yes.

RA: So when do you think is the right time for us to visit you?

P: Anytime.

RA: Is it in the afternoon or early in the morning?
P: It could be in the afternoon, just as long as we are awake.

RA: Does your husband work?

P: Yes, he does but he works different shifts.

RA: Okay, so we should make an appointment with him if want to come in the morning or the afternoon?

P: Yes, so that he is aware.

RA: But we come here anytime?
P: Yes.

RA: Is there anything else that you think the Aurum employees could have helped you with?

P: What they can help us with?
RA: Yes, isn’t it that they used to ask you questions about your husband because he has TB and they offered you HIV tests?
P: Yes.

RA: So is there any other help that you think they could have offered you, just any kind of help?

P: *Ache*, I could have said they could give him pills but he was already getting them from the clinic, so I did not have any issues until he finished his treatment.

RA: Alright.

P: Yes.

RA: Mama can you please tell me how the TB virus affect{s} people here in the community?
P: People do not accept that they have the TB virus, but people die. I mean those who do not take their pills.

RA: Why do you say that they do not accept?

P: Because people are afraid to go to the clinic to collect pills after they have tested positive for HIV.

RA: What do you think makes them afraid to go to the clinic?

P: They are afraid of what other people might say.

RA: Okay, how did you feel when they offered to test you for HIV at home?

P: I did not have a problem because I wanted to know what was happening in my life.

RA: *Mhm*, do you think it is a good idea?

P: It is a good idea for a person to know what is wrong with them so that you can live. Is not like you are going to die, you are going to live.
RA: *Mhn.*

P: Yes.

RA: So have you tested recently?

P: Yes.

RA: You have tested?
P: Yes.

RA: How did you decide that you wanted to test?
P: *Eeh*, I, after, they had said to me that I can test after six months.

RA: So did you test at the clinic or by the Aurum employees?
P: At the clinic

RA: So you tested at the clinic?

P: Yes.

RA: Alright.

RA: Did they explain to you how the test works?

P: Yes at the clinic they did tell me that I have to come back after six months to get tested.

RA: Did they tell you why you had to come back after six months?

P: (Silence) No, I don’t know.

RA: So they did not explain to you why you should come back after six months.

P: Yes, I do not know why I had to.

RA: What made it difficult for you to get tested at home; is there anything that made it difficult for you to get tested?
P: The thing is, I always felt okay until my husband got sick. I thought I was okay, I never saw the need to go to the clinic. But after he was diagnosed with TB I got myself tested.

RA: Mama how would you have felt if they had provided you with different tests, how would you have felt if they had asked to use a certain test?

P: I would feel okay because most times I accept a situation. I have seen a lot of people from my family die from this problem and I want life to go on.

RA: Okay (silence); have you ever had any challenges from the Aurum employees when they were here for contact tracing?

P: Challenges?

RA: Yes.

RA: According to you, what are the things that made you feel bad?

P: Nothing I don’t have any problems.

RA: Nothing?
P: Yes.

RA: *Mhn,* does mama have any questions?

P: No, honestly I do not have any questions. I am satisfied.

RA: So you are satisfied?

P: Yes.

 RA: Okay mama I thank you.

P: Okay.

RA: The time is now 11:28 and we have come to the end of our interview.

P: Okay.

RA: Thank you.

END OF INTERVIEW.