

# A Delphi consensus to advance on a Clinical Case Definition for Post COVID-19 condition: A WHO protocol

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## Method Article

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# Abstract

**Background:** While most people developing COVID-19 recover quickly and completely, a proportion of those infected with SARS-CoV-2 develop persistent symptoms, which can be disabling. After establishing the interim nomenclature for Post COVID-19 condition, there is a need to establish a clinical case definition to be used by all parties in all settings. Of the many definitions available to date, none is universal and the WHO has engaged in formally defining the Post COVID-19 condition based on existing evidence and by means of the most robust methodology. A key element for success is to engage patients and advocacy groups in this exercise.

The objective of the study “Delphi consensus to advance on a Clinical Case Definition for Post COVID-19 condition” is to determine the domains, variables and values (thresholds) for inclusion into a clinical case definition for Post COVID-19 condition, using a Delphi consensus methodology.

**Methods:** This study is a prospective, Delphi consensus-seeking exercise, mixed, iterative survey of internal and external experts, patients and other stakeholders. Panelists (individual participants who will fill the online survey in) will fulfil the criteria of balanced representativity of all WHO regions, age and gender balance, specialty diversity, and patients.

We aim to sample approximately 100 panelists for this Delphi task, and the COMET Initiative DelphiManager software will be used. DelphiManager is a web-based system designed to facilitate the building and management of Delphi surveys.

From an initial, comprehensive list of 14 domains identified, 10 have been selected, some of them with a number of sub-domains. It is envisaged that panelists will reach consensus after two Delphi rounds. The questionnaire with all agreed domains/variables will be followed by a series of questions relating to these variables with eventual values/thresholds (**Appendix 2**). Registration of panelists and the actual Delphi questionnaire are accessible via this link <https://delphimanager.liv.ac.uk/DefiningPostCOVID/Delphi>

‘Consensus’ will be obtained on a question if 70% or more of the responses fall within the same response on a 9-point Likert scale. ‘Disagreement’ will occur if 35% or more of responses fall in both of the two extreme ranges of possible options on the Likert scale. All other combinations of panel answers will be considered ‘partial agreement’.

**Discussion:** Establishing a satisfactory clinical case definition of Post COVID-19 condition is needed to enable systematic investigations of the incidence, duration and pathogenesis of Post COVID-19 condition, and to eventually develop effective treatments and successful management strategies and care pathways. This working clinical case definition may change as new evidence emerges, data are pooled and our understanding of the consequences of COVID-19 develops further.

# Introduction

As of April 22, 2021, over 143 million confirmed cases of coronavirus disease 2019 (COVID-19) and over 3 million deaths have been reported to WHO.[1] The natural history, clinical course and consequences of this new disease are not completely understood.[2] Most COVID-19 patients return to normal after the acute infection with severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2). But a proportion of survivors report ongoing health issues, such as fatigue, temperature, respiratory and mental symptoms, and new or worsening conditions, among others. The estimate of total persons affected with Post COVID-19 condition remains unknown, but published reports identify that about 10-20% of COVID-19 patients experience lingering symptoms for weeks to months following acute SARS-CoV-2 infection.

There is a need to integrate new findings on the Post COVID-19 condition and carefully interpret the growing quantity of research from case series, clinical cohorts, surveys and registries led by public health agencies, academic universities, patient-led research groups and other stakeholders. One of the first hurdles was to establish the interim nomenclature for the Post COVID-19 condition, as the list of related terminologies is long. Since January 2020 in response to Member States requests, the Classification and Terminologies unit has been progressively activating emergency codes for COVID-19 in ICD-10 and ICD-11 after consultation with relevant committees and reference groups of the WHO Family of International Classifications (WHO-FIC) <https://www.who.int/classifications>. WHO suggests the wider use of the term Post COVID-19 condition, as it is neutral and lacks attribution of causality, and already has designated ICD-10 code (U09: Post-COVID Condition) and ICD-11 codes (RA02: Post-COVID Condition) (**Figure 1**).[3]

A second hurdle, is establishing a clinical case definition of the Post COVID-19 condition, to be used by all parties in all settings. A list of related definitions continues to grow (see **Appendix 1**). However, to date, none is universal and the WHO has engaged in formally defining the Post COVID-19 condition in a way based on existing evidence.

## Objective

The objective of this study is to determine the domains, variables and values (thresholds) for inclusion into a clinical case definition for the Post COVID-19 condition, using a Delphi consensus methodology.

## Reagents

N.A.

# Equipment

N.A.

# Procedure

## Design and Methods

### Study Design

This study is a prospective, Delphi consensus-seeking exercise, mixed, iterative survey of internal and external experts, patients and other stakeholders. A Delphi consensus methodology will be used to survey a panel of experts who as individual participants will fill the online survey in (from now on panelists). Panelists fulfil the criteria of balanced representativity (age, sex, location, patients/relatives of, medical area of expertise Primary/Specialized, translational research, media/journalists, Health policy/payers, ...)

### Study Participants

We aim to sample approximately 100 participants including the Chairs, speakers and Working Group panelists of the 1<sup>st</sup> WHO webinar entitled “Expanding our understanding of Post COVID-19 condition”, held on February 9<sup>th</sup>, 2021. This webinar was attended by 42 participants and was reasonably balanced by age (no formal stats), sex (42.9% female), and location. Importantly, it also included patients.

The primary users of a clinical case definition for the Post COVID-19 condition will include: patients, relatives and caretakers, clinicians, researchers, advocacy groups, policy-makers, health and disability insurance, and media. We will therefore aim to have a diverse sample of healthcare workers with expertise in clinical care, quality improvement and/or research. Eventually, the Guideline Development Group and other WHO panels might be invited to participate, as well as individual experts and patient representatives, with an emphasis to enrich female, young and/or those in LMIC panelists. Some groups will be expanded considering broad representativeness. There are no specific exclusion criteria for panelists.

### Tools

The Delphi method is a structured communication technique originally developed as a systematic, interactive forecasting method which relies on a panel of experts.[4,5]. Essentially, a Delphi process is one in which a panel of experts answers a series of questionnaires over two or more rounds in an attempt to achieve consensus. The technique can also be adapted for use in face-to-face meetings (termed “mini-Delphi” or Estimate-Talk-Estimate (ETE)). Delphi has been widely used for research and has certain advantages over another structured forecasting approaches.[6] Delphi is based on the principle that forecasts (or decisions) from a structured group of individuals are more accurate than those from unstructured groups. The panelists answer questionnaires in two or more rounds. After each round, a facilitator or change agent provides an anonymized summary of the panelists’ forecasts from the previous round as well as the reasons they provided for their judgments. Thus, experts are encouraged to revise their earlier answers in light of the replies of other members of their panel. It is believed that during this process the range of answers will decrease and the group will converge towards the “best” answer. Finally, the process is stopped after a predefined stop criterion (e.g., number of rounds, achievement of consensus, stability of results), and the mean or median scores of the final rounds determine the results. [7] Special attention is paid to the formulation of the Delphi theses and the definition and selection of the panelists in order to avoid methodological weaknesses that could threaten the validity and reliability of the results.[8] For this Delphi task, the COMET software will be used.

## COMET

COMET Initiative DelphiManager is a web-based system designed to facilitate the building and management of Delphi surveys. [9] From a simple Excel template, COMET creates a multi-round Delphi survey using the Setup Wizard. Panelists will rate each question using a 1-9 Likert scale with an “Unable to rate” option, should they feel that item is beyond their expertise. In order to avoid a participant selecting the “Unable to rate” column accidentally, it is colored differently by default. An example of what a participant might be shown in round 2 (of a Delphi with a single panel throughout) is given in **Figure 2**. This survey can then be managed in terms of emailing participants regarding missing data, calculating the feedback data for individual rounds and downloading all user and scoring data in standard CSV format.

## Study Procedures

Lists held by the Principal Investigator, and the research team members, will be used to identify eligible participants. Eligible participants will be invited to participate with a recruitment letter on-line to solicit participation and engagement, along with an explanation of the study objectives, instructions and outputs. Engagement and commitment will be sought prior to the first Round of the Delphi. The survey

will then be conducted electronically with a link provided to engaged participants. Returned survey responses will be on a server at the University of Liverpool (Prof Paula Williamson, personal communication). The survey will contain listed options regarding domains/variables to consider in the definition, initially as broad and comprehensive as possible. The agreed domains/variables will be followed by a series of questions relating to these variables with eventual values/thresholds related to each. There will be no questions with participant identifiers or related to personal health information. Surveys will be anonymous.

At the DelphiManager Registration Page, all participants must register to take part in the survey from round 1. It also contains a consent checkbox in order to comply with GDPR legislation. All of these fields are mandatory by default. The designated administrator will allow panelists to log in and type their responses. Once the survey has been launched, the administrator will overview the main study results during the round as well as manage the process of moving from one round to the next using the Next Round Wizard. Information will include: Total participants registered; Total completed each round; Total not completed each round; A breakdown of the completed/not completed participants for each stakeholder group (if selected); and Total of any additional outcomes added to each round.

All questions will be evaluated on a 9-point scale, from one (1) to nine (9) and participants will be asked to choose the level of importance for each variable in the definition. Some reclassifying by label in categories 1-3, 4-6, 7-9 might be needed.

The first round of the Delphi will last 5 days, and participants will be sent 2 reminders to complete the on-line survey. The survey is iterative as the Delphi methodology requires multiple rounds of questioning until consensus is achieved. During the second round, the same survey will be used. Respondents will be informed of question results from the first-round questions as a single panel. The questions for which consensus is achieved will be removed from further rounds of the survey. In questions where consensus is not achieved participants will be asked to reconsider their answers for all questions *in lieu* of the panel's anonymized results. Panel answers will be provided as numbers of respondents having chosen that answer. A maximum of three rounds of questions will be performed.

Working proposal with suggested methodology based on recent experience

For this exercise, the following steps will be considered:

1. Simple survey, with wide (global, full) respondent base to rating all domains (variables) that would be important to be considered for post-COVID diagnostic criteria. Would likely just confirm existing list, but important to consult widely.
2. Three (each in a different time zone) online consensus workshops x ~25 participants each (total n=75 to 100) to discuss and establish threshold criteria (likely to be more difficult to get agreement than the domains themselves). Participants would be invited, representative of key stakeholder groups and have knowledge of the condition. May want to ask a few (selected) people to give \*very short\* presentations of relevant evidence.
3. If any remaining unresolved aspects of the definition after the virtual workshops, run a (short 2-round) Delphi (via the COMET software) to seek final resolution.
4. (Optional) Put final agreed case definition out for a structured, short-response time public consultation.

## Statistical Plan

### Primary and Secondary Endpoints

The primary outcome will be a consensus on the importance of variable inclusion into the registry. 'Consensus' will be obtained on a question if 70% or more of the responses fall within the same response on a 9-point Likert scale. 'Disagreement' will occur if 35% or more of responses fall in both of the two extreme ranges of possible options on the Likert scale. All other combinations of panel answers will be considered 'partial agreement'. For each question, consensus proportions will be considered based on the number of respondents (excluding the category "Not my area of expertise"). Therefore, the denominator for the consensus will include only participants with knowledge and expertise for that specific question. During each round, participants will have the opportunity to add comments for each item and add variables that are not mentioned (Round 1 only).

### Statistical Methods/Data Analysis

All downloaded data from DelphiManager is presented in standard CSV format, allowing it to be easily imported into most statistical analysis tools. DelphiManager does produce the feedback in rounds 2 and 3 for particular study designs, but the data extraction facility allows the study team to undertake additional analysis as required.

Where there is a value in the DelphiManager Rating column that is something other than the Likert scale values of 1 to 9, the system is coded as follows: “-9”: the value allocated when an outcome has not been rated; “10”: the value allocated to the “Unable to rate” option.

Response rate in proportion will be calculated based on the number of returned surveys. The survey results will be used descriptively. Participant responses, including baseline and demographics characteristics (survey section I) will be analyzed using basic statistics such as mean (standard deviation), median (interquartile range), and range. Responses on all other domains will be analyzed in proportions and illustrated using histograms. Reliability will be measured using test-retest in 5-10 respondents, and measures of internal consistency will be analyzed using Cronbach’s alpha, to assess how well items of the same construct are related to one another.

Registration of panelists and the actual Delphi questionnaire are accessible via this link <https://delphimanager.liv.ac.uk/DefiningPostCOVID/Delphi>.

### Sample Size and Power

The objective will be to obtain a diverse sample of panelists from all stakeholders, including each of the following categories: clinical experts, research experts, and patient representatives. Understanding that some panelists may be experts in more than one category, we will invite at least 20 experts from each of the three categories. This should lead to a sample size of approximately 75-100 participants and solidify the generalizability of the consensus findings. Allowing for a 10-15% non-response (or non-desire to participate) rate, and 10% drop-out rate, we will invite and engage at least 100 participants (TBD).

### Consent

Consent to participant in the survey will be implied by answering and returning the survey. A statement explaining implied consent is found on the title page of the COMET survey (see survey Title page). No explicit consent will be obtained.

### Confidentiality of Data

Results of the anonymous questions will be entered into a database document on a secured and locked computer. Only the study team will have access to the stored survey data.

## Data Management

Participants will not be identified personally in the survey, however some basic demographic descriptors will be collected. These will include any characteristics such as age, place of work and geography. In the data collection form, participants will be entered as consecutive numbers based on survey receipt and completion.

## Storage

JBS at [sorianoj@who.int](mailto:sorianoj@who.int) will be responsible for collecting and storing the electronic surveys into the study database. The study database will be stored for a period of 7 years after completion of the report or publication, then permanently deleted.

## Funding

This study is funded internally in WHO. There will be no payments to panelists. Cost of the COMET DelphiManager licenses (however many rounds, participants, items, timescale) is £850 plus VAT, a second Delphi study would be charged at £500 plus VAT, a third and every one thereafter at £300 plus VAT; however, as this enquiry is related to the WHO's work on COVID-19, software would be made free of charge. (Prof Paula Williamson, personal communication). There are no other expected expenses.

## A list of domains (and values)

An initial list of fourteen (14) domains was considered in a definition of post COVID-19 condition. These domains were later reduced/revamped from 14 to only 10, to be asked to panelists in an online text questionnaire, available in **Appendix 2**. Before the actual questions there is a page with instructions on how to fill in responses and the score method, and on the full Delphi procedures. All to be uploaded to DelphiManager.

## DelphiManager checklist

The DelphiManager checklist is fulfilled, completed as a necessary step before starting the study

# Troubleshooting

N.A.

## Time Taken

Calendar

### Date/Task

6 April 2021 Protocol completion

7 April Dry-run (piloting) of DelphiManager software

21 April Questionnaire completion

22 April Second dry-run (piloting) of DelphiManager software

23 April Final investigators decisions

23 April Submission to PRC

23 April Posting in online repository: pre-print Protocol Exchange from Nature

26 April Start of individual mailing

3 May Fieldwork Round 1 (3-7 May)

10 May Fieldwork Round 2 (10-14 May)

17 May Panel discussion and recommendations

# June 2021 Completion of the report/presentation at the 2<sup>nd</sup> webinar in the series; Publication

## Anticipated Results

It is expected to obtain a clinical case definition for Post COVID-19 condition by consensus of a representative group of panelists including patients and patient advocates, clinicians, researchers and other stakeholders.

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## Figures

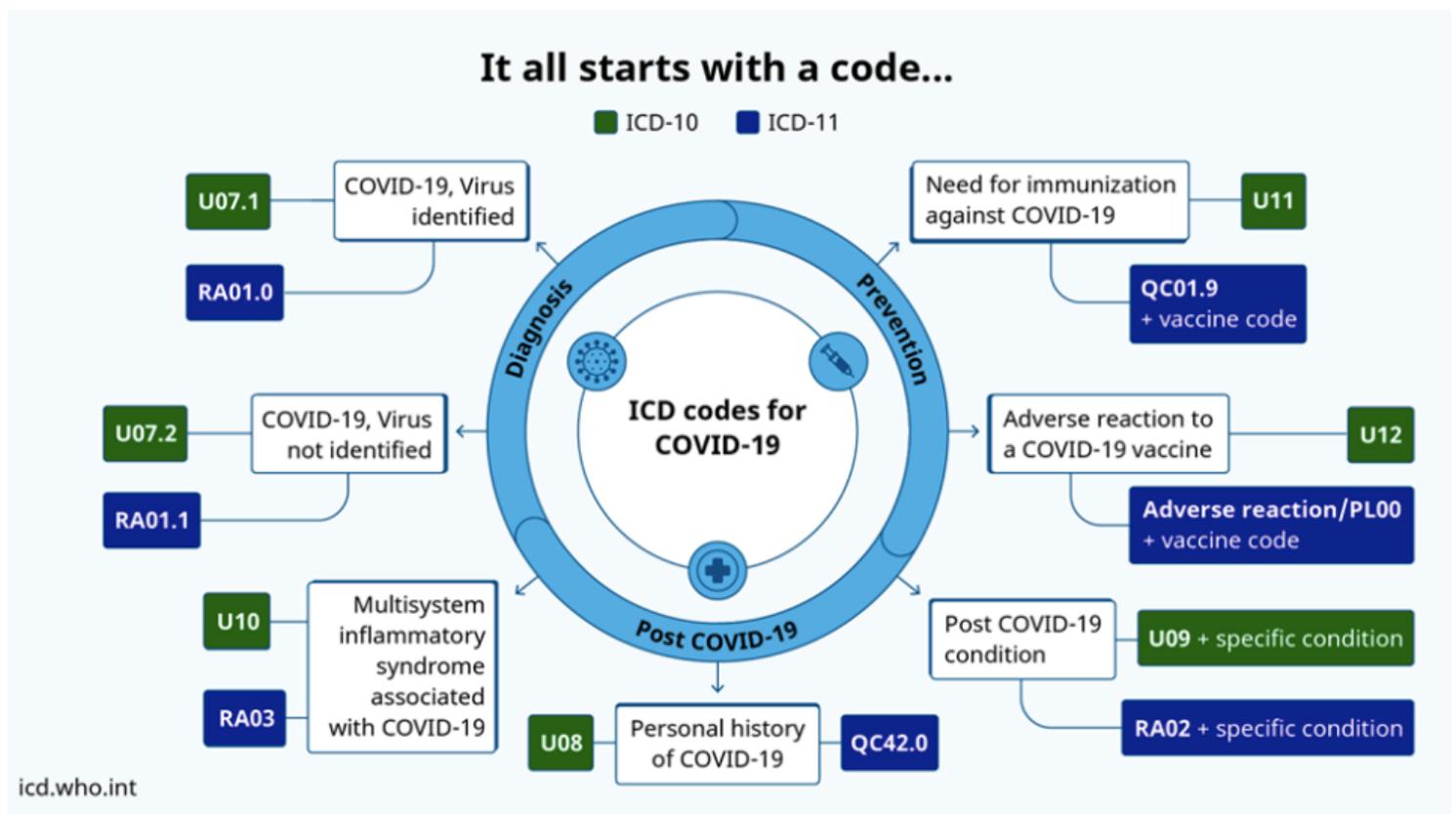


Figure 1

Emergency use ICD codes for COVID-19 disease outbreak

Outcome	Number of people rating this outcome	Not important			Important but not critical			Critical			Unable to rate
		1	2	3	4	5	6	7	8	9	
<b>Research on PPI practices and activity</b>											
Developing common values, principles and standards for PPI specifically for clinical trials	1	0%	0%	0%	0%	0%	0%	0%	0%	100%	
Effectiveness of different methods to capture wider patient or public perspectives on clinical trial designs e.g. surveys, social media	1	0%	0%	0%	0%	0%	0%	0%	0%	100%	
Developing critical appraisal guidelines for funding boards to assess PPI activity within funding application forms	1	0%	0%	0%	0%	0%	0%	0%	0%	100%	
Adapting PPI to the particular needs of individual clinical trials	1	0%	0%	0%	0%	0%	0%	0%	0%	100%	
Comparing the effectiveness of patient/public panels versus individual patients/members of the public in clinical trials	1	0%	0%	0%	0%	0%	0%	0%	0%	100%	
Defining the boundaries between PPI and qualitative research	1	0%	0%	0%	0%	0%	0%	0%	0%	100%	
Learning lessons from other academic sectors, public services, third sector and business to inform PPI models for clinical trials	1	0%	0%	0%	0%	0%	0%	0%	0%	100%	
Mapping PPI activity and practices within UK Clinical Research Collaboration CTUs	1	0%	0%	0%	0%	0%	0%	0%	0%	100%	
The resources needed for PPI activity including time and money.	1	0%	0%	0%	0%	0%	0%	0%	0%	100%	
Assessing involvement of the wider trial team (e.g. statisticians, health economists) in planning and delivering PPI activity)	1	0%	0%	0%	0%	0%	0%	0%	0%	100%	

In the image above, the participant's rating from the previous round is highlighted in yellow.

Figure 2

Screen view of COMET Delphimanager

## Supplementary Files

This is a list of supplementary files associated with this preprint. Click to download.

- [Appendix1.docx](#)
- [Appendix2.docx](#)