**Supplementary Table 2:** Patient satisfaction with different aspects of the Sore Throat Test and Treat Service (STTT) and its delivery.

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | **Strongly Disagree** | **Disagree** | **Neither Agree or Disagree** | **Agree** | **Strongly Agree** | **Total** |
| The pharmacist explained well the aims of the service to me | 1 (0.2%) | 0 (0.0%) | 3 (0.6%) | 67 (13.1%) | 439 (86.1%) | 510 |
| I am satisfied with how the pharmacist checked whether I needed a throat swab | 1 (0.2%) | 0 (0.0%) | 4 (0.4%) | 67 (13.1%) | 438 (85.9%) | 510 |
| If no swab needed - the results of the examination reassured me about my condition | 0 (0.0%) | 1 (1.0%) | 2 (2.1%) | 21 (21.6%) | 73 (75.3%) | 97\* |
| If swab taken - I am satisfied with how the pharmacist took the swab | 1 (0.2%) | 0 (0.0%) | 0 (0.0%) | 42 (9.7%) | 390 (90.1%) | 433\* |
| If swab taken - the results of the test reassured me about my condition | 4 (1%) | 2 (0.5%) | 9 (2.1%) | 59 (14.0%) | 346 (82.4%) | 420\* |
| I had the opportunity to raise questions or concerns related to the service | 1 (0.2%) | 0 (0.0%) | 5 (1.0%) | 84 (16.5%) | 420 (82.4%) | 510 |
| I now feel more confident about managing my sore throat | 3 (0.6%) | 0 (0.0%) | 13 (2.5%) | 90 (17.6%) | 404 (79.2%) | 510 |
| I am satisfied with the service | 4 (0.8%) | 1 (0.2%) | 4 (0.8%) | 70 (13.7%) | 431 (84.5%) | 510 |
| I would recommend the service to others | 4 (0.8%) | 2 (0.4%) | 3 (0.6%) | 63 (12.4%) | 438 (85.9%) | 510 |

\* Total number of patients responding to the sub questions “if swab taken” and “if no swab needed” exceeds the total number of responses indicating that some patients filled this question incorrectly