INDEX:

RA: Research Assistant

P: Participant

{ } Indicates that details were changed or pseudonyms were used to anonymise data particularly in the second transcript

xxx words were omitted to anonymise data

- breaking into a sentence by the interviewer

… pause or drawn out words

[ ] indicates noise made, e.g. [laugh], [sigh], [pause]

[inaudible segment] Unclear section of the recording

?hospital Clinic?, ?P3? questionable text or doubt as to what was said or who said it

Participant ID (P): 02-0146-01

Name of Research Assistant (RA): {}{staff name}

Language: English

Date: 27 May 2015

Time: 11:10am

RA: *Uhm* today we are here to do an interview regarding the project that we’ve been doing, to best see ah how we can visit homes for the family member that was found with TB so that they can also be checked for TB and HIV so…zero- participant zero-one-four- six *uhm* do you still agree to continue with the interview?

P: Yes, I do.

RA: So, you don’t mind if we record the interview?

P: No, I don’t mind.

RA: Okay right so we can start with the interview.

P: Okay.

RA: Okay so participant zero-one-four-six uh can you tell me what you understand about TB, what is it that you understand about TB?

P: Eh one thing that I understand about TB is I already hear some- some things about TB they say symptoms but I don’t know what {}{are} the symptoms of TB.

RA: Okay.

P: And I really want to know what’s happening about TB.

RA: Okay, Okay so you heard people talk about the symptoms of TB but you don’t know the symptoms of TB?

P: Ya.

RA: So *wena* what have you heard about the symptoms of TB, what have other people been saying about the symptoms of TB?

P: Neh mostly *ne ba bua ka mathi le hore once utshentshisana le motho otswerwe ke TB something asinwang awatswanele hutshentshisanale yena cause ika kgona hu affecta le wena.*

RA: Okay.

P: *Eya* ha na tshwere ke TB and then na tshintshisana something sasinwang ikgona hugutshwara tswantse abe lidilo tsa haye on the side

RA: Okay what else?

P: Yeah that’s the thing eke tlhalu kganyang eke- eke otlilwe ka yona.

RA: Okay so besides the symptoms of TB *uhm*… have you ever heard of TB before?

P: Yep {be}cause they were usually told it can be cured it takes only six month not like HIV.

RA: *Ehe*

P: Umm.

RA: What else can you tell me about TB?

P: Ahaa… I usually don’t about TB and I’m willing to know about TB what’s happening about TB.

RA: Okay you willing to…

P: To know what’s happening and what is TB and how can I get affected.

RA: Aha… oh you were saying you were told that it can be spre{ad}…you can get it by sharing {} the cup with someone who had so besides that do you know any other ways that it can be spread?

P: No, I usually know that you had it.

RA: Okay alright so I understand that you were {}{living} with someone who had TB?

P: Umm.

RA: Okay so how did{} you find out or how your family find out that he did ha{}{ve} TB, she had TB?

P: She told us when she was from the clinic.

RA: Umm

P: She told us that she had{} TB but she’s taking a treatment for six month{s}.

RA: Umm

P: So we don’t have to share our things I have{} mine and she {}{has} to have hers.

RA: Okay.

P: We can’t share everything we don’t have to touch {}{hers}.

RA: Alright so she was the one who told that she’s diagnosed with TB.

P: She actually told me and my young sister.

RA: Okay you and your young sister.

P: Umm.

RA: Did she ever mention why she{} did go to the clinic in the first place? Things that make her to go to the clinic in the first place?

P: I remember the time she was coughing very hard she told that she got some pain in the chest.

RA: Umm.

P: So {s}he {}{thought} it is TB.

RA: Umm.

P: So, when she cough{ed} too much she told us it is TB.

RA: So, she was coughing hard?

P: Umm.

RA: *Ehe*… by coughing hard what do you mean? Can you try to elaborate on that?

P: Elaborate?

RA: To explain a little bit more about coughing harder.

P: Coughing hard with saliva. A strong one.

RA: Umm.

P: Yeah.

P: So then she {}{went} to the clinic they gave her some little cups.

RA: Umm.

P: Just to… to pour{} saliva on that cup.

RA: Umm.

P: Return it to the clinic they can test it.

RA: Umm.

P: That’s the way she {}{found} out she had TB.

RA: Umm…Okay …okay so since that you were {}{living} with someone who had TB?

P: Umm.

RA: Umm where you guys, were able to talk about TB in the house?

P: Yeah sometimes we usually talking about it.

RA: Umm.

P: But I wasn’t feeling well thinking that maybe I got it too because I’m {}{living} with somebody who {}{has} TB.

RA: Okay.

P: But I was afraid to get tested.

RA: Umm.

P: By the time I was going to make medical yeah then they tested TB and HIV and sugar.

RA: Umm.

P: I don’t think that I was negative because there they just test you just to go through the mind.

RA: Okay you were doing {testing} for a job?

P: For a job yes.

RA: Okay.

RA: Okay so you said before going for your medical checkup for this job?

P: Yeah.

RA: *Ehe* you were afraid?

P: Yeah I was afraid.

RA: Why were you afraid? Can you tell me why were you afraid?

P: Yeah I was…I was afraid cause (Sound) I was just {}{living} with somebody who got {}TB maybe I got {it} too {be}cause she’s my mom you know.

RA: Umm.

P: Everything she’s the one who cook{s}.

RA: Umm.

P: Maybe I might get it I don’t know.

RA: Umm.

P: But I don’t know how.

RA: Okay so (Sound) so the person who got TB at your home she was your mom?

P: She was my mom.

RA: She’s your mom okay alright so umm…us as Aurum people we came by to your place on a regular basis?

P: I remember she told me yes.

RA: *Ehe* so what was …what was your experience of …

P: When you guys?

RA: Came to your house.

P: Aha I just told myself that I can go for test if they test me and if I got TB then I can take the treatment.

RA: Okay.

P: While it’s too early.

RA: Okay so what is that you liked about *eh*e Aurum staff coming to your house?

P: Taking care one thing that I like about you guys you were taking care of us. I’m talking about us who was scared to go to the clinic to get tested. Maybe you were just highlighting us you were telling us what {}TB {is,} how can {}you {be} cured something like that you know.

RA: Okay so you were mention{ing} that we were taking care of you by telling you what{} TB {is}?

P: What is TB, what’s happening?

RA: Okay alright any other thing that you liked?

P: *Cha* I don’t{*}{*want to*}* lie.

RA: Umm.

P: I don’t {}{want to} lie is just only that thing.

RA: So…

P: Us, some of us just scared to go to the clinic just {to get} tested.

RA: Okay.

P: Yeah but I just told myself these guys they just visited us so it’s a chance they can take it even though I think my young sister is scared.

RA: Umm.

P: Umm.

RA: You and your young sister have talked about this?

P: Yes.

RA: Umm and she said she scared to test?

P: *Ehe* she’s scared to get tested but I said it’s the right thing she{}{has} to do it.

RA: Alright so since you mention that there are some of things that you liked about us coming to your house was anything that you didn’t like us about coming at your house?

P: Nope there was not anything.

RA: There was not anything?

P: Yeah. There was not anything that I didn’t like about you guys.

RA: Okay alright okay aha we were coming to your place with our cars.

P: Umm.

RA: Did you notice that our cars were branded?

P: No I remember the last time I saw the quantum.

RA: *Ehe.*

P: Printed the Aurum Institute.

RA: *Ehe.*

P: But the second half the second time it wasn’t quantum it was a gold Avanza.

RA: Okay a Gold Avanza.

P: *Ehe* …but it was not written.

RA: Before us coming to your place have you ever heard of Aurum before?

P: Yes, I remember I was on my way home.

RA: Umm.

P: Then another girl give me a card like if you want to circumcise, it was something like Aurum institute I remember.

RA: Okay.

P: But I don’t remember it very well.

RA: Okay so you didn’t have a problem with us coming to your house with our car branded.

P: No, I don’t have a problem.

RA: You didn’t have a problem with that?

P: No.

RA: Okay and how…{} how can we make it better for{…} or for the community when we visit you for the project?

P: Let me say some of us, some of my friends and some of other people, maybe they want to get{…} they want to know what’s happening about{} Aurum but they are scared to ask. They are scared just to approach you guys you see. I don’t know. I can give some of my friends advice.

RA: Okay.

P: About Aurum Institute.

RA: Okay you just mention that some of your friend{s} are scared to approach{} us like that.

P: Yeah.

RA: Did they mention{…}

P: I know.

RA: Did they mention why they are scared to approach us?

P: Yeah I remember one of my friends that she said she can’t just go and get tested and do these kinds of things. If she’s sick she going to die its fine she can’t come and approach you guys.

RA: Okay.

P: Umm.

RA: So the reason why she was scared it’s because of finding.

P: The illness.

RA: The results?

P: Umm.

RA: She was not scared for other reasons?

P: Yeah what I remember he didn’t talk about other reasons.

RA: Okay.

P: Umm.

RA: Okay.

P: {Bec}ause he told me that you know when you g{}{et}TB you just get stressed, lonely, feeling lonely so he’s fine if he can die without testing.

RA: Okay.

P: But I don’t think he was serious {be}cause he was just only talking when (Not clear) {…}

RA: Okay.

P: Umm.

RA: Okay so what do you think {} your neighbors {will} say when they see our car at {}your house?

P: No neighbors are neighbors …neighbors they can talk.

RA: Umm.

P: But I’m not going to do for the neighbors.

RA: Okay.

P: Yeah I know they {are} going to talk a lot. They {are} going to ask about what’s happening you see.

RA: Umm so how did it make you feel? How does this make you feel or how does it make you feel when the neighbors are talking?

P: Ah…I’m like fine {be}cause I’m sharing the information with them. If they don’t know or if they know I’m telling them what’s happening.

RA: Okay.

P: Yeah.

RA: Okay.

P: I’m feeling well.

RA: So you don’t have a problem when the neighbors are talking?

P: No.

RA: It’s okay so {}would make it better if our cars didn’t have a sign on them?

P: Ah…. That one I don’t know how to answer it.

RA: Umm.

P But its fine if you come with one that is printed or the other one that is not printed.

RA: Okay so you don’t have a problem?

P: I don’t have a problem with that.

RA: Ah… did you enjoy our visit to your household{}?

P: Yeah on Monday {be}cause I’ve enjoy{}{ed} what she was telling me about {}Aurum then she gives me these papers to read.

RA: Okay. What did she{…} what did she tell you about what’s happening at Aurum?

P: Ah... she…she didn’t {} tell me a lot …she {was} just telling about TB the way we used to say here I have to get tested to know what’s happening about my situation I don’t have to be scared.

RA: Umm.

P: {Bec}ause it’s my own health those kinds of {}{things}.

RA: Umm.

P: And I just hear (Not clear).

RA: Okay so tell me ah…since we were coming to your place what would have prefer if we still came to your place or you came to the clinic?

P: I can say anything, yeah anything the clinic or you guys.

RA: Okay what was the best time? What do you think is the best time for us to visit when we come to your house?

P: I can{‘t} say {be}cause next week I’m going back to work.

RA: Umm.

P: Yeah maybe afternoon.

RA: Afternoon?

P: Around three to four?

RA: Around three to four.

RA: So those are the best time{s}…

P: Those are the best time{s}.

RA: For us to come and visit?

P: Umm.

RA: Okay.

P: Umm {be}cause I am always available at that time.

RA: Okay. You know that we provide testing for TB and for HIV?

P: Yes, that’s what I heard.

RA: Yes, ah is there anything else besides TB or HIV that would like for Aurum {}to do?

P: Yeah, I can say can I ask a question {be}cause I {am} just telling myself that next week I am going to local …local clinic.

RA: Okay.

P: I *{}*{want to} know if you guys you do circumcise?

RA: Okay.

P: That’s what I {*}{*want to} know?

RA: Okay.

P: {}{Bec}ause I {am} just telling myself next week I am going to the local clinic.

RA: For circumcision?

P: Umm.

RA: Okay besides that is there anything else?

P: No.

RA: Besides circumcision there is no other services? Besides circumcision is there any other services that {you} would {}{like} us to provide either to you or to the community?

P: Yeah I can say like… testing sugar.

RA: Umm.

P: Umm.

RA: Umm.

P: High blood something like that.

RA: Umm.

P: That’s what I can say.

RA: Okay.

(Quiet for 10 seconds)

RA: Okay since you said you don’t mind going to the clinic, someone visiting you or you go to the clinic.

P: Umm.

RA: Or someone visiting at the house would you tell{…} can you tell me about your experience of going to the clinic like what is {it} that you enjoy about going to the clinic? And what is that you enjoy about us coming to you? What is {it} that you didn’t enjoy about us coming to you? And what is {it} that you enjoy {or} that you don’t enjoy about going to the clinic?

P: One thin{}{g} that I didn’t enjoy about going to the clinic {is} you can wake up early and go to the clinic and you can stay more that {a} few hours.

RA: Umm.

P: So sometimes, I think I was there three weeks back {and} I spen{}{t} more than four hours.

RA: Okay.

P: Then I get fed up and I return back home.

RA: Okay.

P: So I told my mom that{…} I was just telling my mom that I will go to the local clinic {be}cause they say you don’t stay for a while there.

RA: Okay.

P: So here comes Aurum institute I just told myself that I am going to talk with you guys about everything that I want to do.

RA: What is that … what is everything …what is everything that you want to do?

P: Like you guys you can test me {for} TB.

RA: Umm.

P: Sugar diabetic or maybe yeah or even you can help with circumcision.

RA: Okay.

P: Maybe yeah.

RA: So ah… as much as Aurum is the clinic *neh* we do not do circumcision.

P: Okay.

RA: And we don’t test for sugar diabetic.

P: Sugar diabetic.

RA: But those are some of the things we try to find out, like is the community going to support us if we provide such services. That’s why we want to know what {it} is that you as a community member would like us to do if there’s more things that you {would} like us to do then that’s why I’m asking all these questions.

P: Yeah.

RA: Yes.

P: We would like {it} {be}cause you guys you can come rather than going to the clinic and stay for a while. You guys, you can come and take us return back rather than staying at the clinic for a while.

RA: Umm.

P: And get fed up and go back home.

RA: Okay and again like I said we don’t provide circumcision.

P: Circumcision.

RA: But at {the} moment what we do when you need to do circumcision {is} we refer you to the nearest clinic so you do at your local clinic.

P: Umm.

RA: Which is okay. And as for sugar diabetic, yes we also don’t provide that, but that could be also arrange at the clinic.

P: Okay.

RA: Ah…you what{} can you tell {me} about what {} you know about HIV? Anything that you know about HIV?

P: Anything that I know about HIV. Yeah that is why I…I want to circumcise {be}cause they usually {}told me that STD{s} they can change to HIV. TB can also change to HIV…HIV so that’s why I…I do {want to} circumcise and get tested for TB and always stay negative. I know I can’t stay hundred percent negative but at least I can meet myself half way.

RA: Okay alright you mention two things *neh{…}*

P: Umm.

RA: You said they said ah…TB…

P: TB can change…

RA: Can change to HIV?

P: Yes.

RA: Can you… can you please tell me when you say they{…}

P: Oh, my friend {be}cause usually when I knock off I …I stay with my friend at the corner usually talk about those kind{s} of things.

RA: Okay.

P: But I think they hear about people, some of them yeah, that TB can also change to HIV because TB {}{has} got different symptoms.

RA: Umm.

P: That’s what I remember.

RA: Okay they say TB can change to HIV and STD can also change to…

P: HIV.

RA: To HIV that is why you want to … you also mention that you can be negative but not?

P: Hundred percent.

RA: Hundred percent negative what do you mean about that?

P: Yeah on that growing up…growing up they told me about those kind{s} of things. You can’t stay hundred percent there and then{…}

RA: Umm.

P: Yeah you can’t just {}{tell} yourself that you are hundred percent.

RA: Umm.

P: Maybe in your blood (Not clear) in your body.

RA: So when{…}

P: So...

RA: Okay continue.

P: That{} was my aunt who was telling me that.

RA: Okay.

P: When I’m sick I can take a treatment. I can maybe {get} half or eighty percent negative.

RA: Umm.

P: {Bec}ause no one is negative in life.

RA: Oh okay so in regard {}{to} HIV do you also believe that you cannot be completely negative?

P: About HIV if you, yeah, I can say let me say I can talk what I know about HIV.

RA: Which is?

P: You are not going {to} feel free let me say you are healthy.

RA: Yes.

P: Because you are taking treatment. They don’t talk about taking treatment of HIV usually drink ARV’S till you die. So yeah that’s what I know about HIV.

RA: Okay.

P: The ARV’S {}{are} just helping you on your immune system.

RA: Okay.

P: Something like that.

RA: Do you know how anyways that aha…one can…can get infected with HIV? Like do you how one can be infected with HIV?

P: Yeah one thing that I know it’s only unprotected sex.

RA: Umm.

P: Umm.

RA: Is the only way that…

P: And maybe kissing maybe the guy he got let me say he bleed then he can spread that sick{ness} {}{from} kissing a girl.

RA: Okay.

P: {Bec}ause HIV runs…runs with blood.

RA: Okay it runs with blood.

P: Umm.

RA: Okay participant 0146 aha…have you currently tested for HIV? You did mention that when you went for medical…

P: And it was my second medical.

RA: Yes.

P: From 2013.

RA: So you mention that you tested.

P: Yeah, I was tested.

RA: When was this…when was this?

P: Ah…02 April.

RA: This year?

P: Yeah this year.

RA: So you tested for HIV?

P: Yeah but I can just test again.

RA: Okay.

P: Not like…not like I’m scared. I want to do it again.

RA: So can you tell what the result was when you tested?

P: *Cha* he told me that I’m fine {be}cause he just put something like a small {}{prick} with the pin.

RA: Okay.

P: They take out my blood.

RA: Aha.

P: Through the small thing.

RA: Aha.

P: She told me that I’m fine. Yeah I remember.

RA: Alright.

P: And after the she test{ed} me with high blood.

RA: Okay.

P: But I wasn’t… I wasn’t sure.

RA: Okay.

P: Yeah.

RA: Alright she told you that you are fine by fine…

P: I’m negative.

RA: Did she explain?

P: I didn’t ask her many things. She said yeah you are fine, you are negative.

RA: Okay.

P: And then I take my things and go for another…another like testing blood high blood.

RA: Alright so you also tested for high blood. You said when you were told that you are fine you were not sure.

P: Yeah I wasn’t sure cause I was just thinking they {are} just doing {it} for the sake of me just to go and work {be}cause that’s what I hear in the mine.

RA: Can you tell me why …why you were not sure?

P: Yeah.

RA: Beside{s} the fact that you think they just doing for the{…}

P: For the …for the …

RA: Mine.

P: For the mine yes.

RA: Based on you.

P: Based on me.

RA: Why do you think the result were negative?

P: Here says.

RA: Here says?

P: About here says.

RA: About the method they used {} when they test{ed}.

P: When they test.

RA: Okay aha… do you understand how {} you {can} prevent{…} do you know how can you prevent HIV?

(Sound)

P: *Mhm*…I’m not hundred percent sure but I…

RA: What is {it} that you know?

P: To just prevent… to prevent is to just always use a condom.

RA: Umm.

P: Umm that’s what I know.

RA: Okay.

P: Yeah.

RA: By only using a condom.

P: Yeah.

RA: So, have you been using a condom?

P: *Yebo* let me say yeah.

RA: Okay.

P: (Not clear) since I’ve done the medical.

RA: Umm.

P: Yeah I’ve been using it.

RA: So you been using it?

P: Umm.

RA: Okay we know that aha… HIV doesn’t not only affect you aha…it also affect{s} the community. Can you tell me how HIV can affect your community?

P: Umm… like when I’m HIV {positive}?

RA: Its either you are HIV {positive} or HIV in general how does it affect you or community?

P: Aha…maybe I can say it can affect my community if they don’t use protect{}{ion}. If they don’t have protected sex.

RA: Umm.

P: Umm.

RA: Okay.

P: I can say that.

RA: What else?

P: Umm…

RA: Is there anything else that you think {of how} it can affect your community?

P: Yeah if somebody {}{has it} but he {}{doesn’t} use a condom when he …when he’s with somebody yeah.

RA: Okay.

P: Yeah he can spread it just like that.

RA: Umm.

P: Umm.

RA: Okay.

P: {Bec}ause some of us we …we can say we don’t have it while we know we have it just to den{y}{} it.

RA: Okay you said some of us we can say we don’t have it while we have it just to den{y}{} it.

P: Umm.

RA: Wh{y}{} do you think people turn to denial?

P: Aha…I remember 2013.

RA: Umm.

P: When one of our friend{s} {}{friend name} but he is not dead he is alive.

RA: Umm.

P: He told us maybe after seven month{s} that he is HIV positive.

RA: Okay.

P: That is why I’m saying that. And I was chilling with him doing everything with him and he was changing girls something like that. We didn’t know that he was positive.

RA: Umm.

P: And he told us.

RA: Okay wh{y}{} do you think {}{friend name} your friend was not able to tell you or other community members that he was positive?

P: I think he {was} thinking that we are going …we are going to {}{leave} him alone just to give him our backs. Something like that is why I think he told us after seven month{s} {be}cause I remember we ask{ed} him why {he} did{n’t} {}{tell} us…

RA: Umm.

P: After the several times.

RA: What…

P: He told us straight that you were going just to give me your backs and leave me alone.

RA: Okay.

P: Yeah.

RA: Alright 0146 aha... how do you feel about us offering HIV testing in your house?

P: I can say its fine {be}cause we have to know our status where we are.

RA: Umm.

P: Yeah where we stand.

RA: Umm.

P: How are feeling, maybe I can say I’m fine but I’m not fine inside.

RA: Okay.

P: Then you can just test us.

RA: Okay.

P: Its fine I’m not refusing.

RA: So you wouldn’t mind testing at your place {}, at your house instead of going…

P: To the clinic?

RA: To the clinic or going somewhere else?

P: No I don’t mind.

RA: So you don’t mind doing an HIV test{} at your house?

P: Yeah.

RA: Do you think it’s a good idea?

P: I think it’s a good idea {be}cause its better than going to the clinic.

RA: Why …why is that?

P: The clinic…the clinic is always full. You can wake up early and the service is not {} fast as you expected.

RA: Umm.

P: Then you can get fed up.

RA: Umm.

P: And go back home again.

RA: Aha… do you know any different types of testing HIV testing you mention earlier that …

P: Yeah.

RA: The…

P: I only know that one, the one they use at the clinic.

RA: Umm.

P: The small thing it is something like a {}{prick} they just press it there a pin (Not clear) finger then they take your blood.

RA: Umm.

P: Is {that} the only method of doing HIV testing that you know?

P: Yeah that’s what I know.

RA: Okay.

P: So I don’t know others.

RA: Okay umm… aha when we {are} coming doing project{s}, when we came to your house did you ever test? Did you ever have an HIV test at your house?

P: Nope.

RA: Where you offered one?

P: I {}{wasn’t} offered one I was at work the time The Aurum Institute came to my home.

RA: Umm.

P: Then my mother told me, I just told my mother that I’m going to work early in the morning I will knock off around three to four.

RA: So you {were} at work when they came at your house?

P: Umm.

RA: Alright how would you feel if you were offer{ed} more than one type of HIV test to choose from?

P: I can say its fine …its fine.

RA: Okay.

P: {Bec}ause I only know one method of testing HIV/AIDS.

RA: Umm.

P: And I’m willing to know about others.

RA: Okay.

P: {Bec}ause I think there it’s like as I already say, they can {say} you are negative knowing that you are not negative just to go to the mine yeah.

RA: Okay 0146 aha {}would you allow us to do health service? Would you allow health service to visit your house again?

P: I can say no problem umm.

RA: Okay.

P: I’m fine with them.

RA: So you don’t have a problem?

P: I don’t have a problem at all.

RA: Okay is there anything else that {you} would {} like to share with me about us coming to your house? About TB? Maybe something that you forgot to mention?

P: Umm… {}{for} now all I can say I’m fine. Yeah I can say that I’m fine.

RA: Umm.

P: As I was told you what was thinking of{} you see.

RA: Okay…okay participant 020146-01 thank you for coming today to Aurum.

P: Umm.

RA: And time is 11:44.

RA: Thank you very much.

P: Thank you.