INDEX:

RA: Research Assistant

P: Participant

{ } Indicates that details were changed or pseudonyms were used to anonymise data particularly in the second transcript

xxx words were omitted to anonymise data

- breaking into a sentence by the interviewer

… pause or drawn out words

[ ] indicates noise made, e.g. [laugh], [sigh], [pause]

[inaudible segment] Unclear section of the recording

?hospital Clinic?, ?P3? questionable text or doubt as to what was said or who said it

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| Session number | 13 |
| Name of Interviewer | {} {staff name} |
| Transcription date | 30 November 2015 |
| Name of transcriber | {}{staff name} |

RA: Sister before we start I would like to ask you to speak into this thing and give me permission to record our conversation today.

P: Yes.

RA: Do you agree?

P: Yes, I agree.

RA: Our first question, what do you know about our TB contact tracing programme, which is about following up on people who have TB at their homes?

P: I know that you help people; they test people and collect their sputum to check if there is {}{any}one in the family that does not have TB, if anybody in the family has it.

RA: What do you know about TB?

P: I don’t know what to say I know about it, I don’t want to lie (laughing).

RA: You don’t know what to say?

P: Yes.

RA: Do you know how TB is transmitted?

P: Yes, when a person is coughing without covering themselves, even, what else I can say? I don’t know.

RA: The signs of TB, if somebody has TB, to suspect that a person has TB, how will you notice them?

P: Some people sweat too much when they are sleeping and some cough out blood, I don’t know if that is it.

RA: Okay, here at home, can you talk about TB, especially since there was somebody who had TB, could you discuss about TB here at home as a family?

P: No.

RA: You never talked about it?

P: Yes, we never said anything about it.

RA: Why couldn’t you talk about it here at home?

P: Just.

RA: Just?

P: Yes.

RA: At the time we visited you to check on your TB patient, is there something you liked about us visiting you here?

P: Yes.

RA: What was that thing?

P: Because they were able to test us too. If they did not come, we wouldn’t have been able to test, just like our brother has TB.

RA: Is there anything you did not like, that did not sit well with you about the people from Aurum being here to check if you do not have TB?

P: No, there isn’t anything.

RA: When we go around visiting people at their homes, what can we do to improve our work so that our work can reach a lot of people? What advice can you give us?

P: Only going into their homes, explaining to them properly, making sure that you explain in a way that will make them understand the work you are doing.

RA: When the Aurum employees came here, they were using a red and white quantum that is marked; how did your neighbours feel about that? Did they ask any questions regarding that or is there anything that you heard that they were saying?

P: No, nobody ever said anything.

RA: As a person who stays here, how did you feel about it being parked at the gate?

P: It sat well with me; there was no problem at all.

RA: Did you feel okay about it or you would have preferred it if it was just an unmarked car, like the one we are using today?

P: There was no problem; it was okay even if it was parked by the gate.

RA: When we are visiting, would you prefer that we speak privately with a {family} member in a taxi or would you prefer that we speak to the rest of the family here at home?

P: As a family it’s okay.

RA: Once again I would like to ask the same question I asked before, is there anything that interested you about us being here to check on our TB patient and also to talk to you?

P: Yes, there is.

RA: Please tell me again what it was?

P: (Laughing), when you came and were able to check on my brother, being able to test him here at home and sending the specimen to that place.

RA: Do you think it will be good effort if we were to come here to give people letters to go to the clinic to get tested or do you think it is important to test them here at home and send their sputum to the clinic to get tested?

P: It is better when you come here to check on them because some of them might go to the clinic and find that the queue is too long and they must wake up very early in the morning.

RA: Should we visit you again to do the kind of work we are doing now, would you prefer that we come in the afternoon, should we come late in the day when everyone is available when everyone is back from school and work or should we come during the weekend?

P: Yes, on weekends because then nobody will be at work and the school children will also be available.

RA: when we came here our focus was mainly TB and HIV, do you think that there is something else we can do more than just checking TB and HIV? Like testing for diabetes and high blood, or are you satisfied with the amount of work we are doing, which is to test for TB and HIV only?

P: I thought it was just TB and HIV, also diabetes.

RA: Do you wish that we{} go a step further to test other diseases when we come here? Isn’t it that they did say that we are nurses, or will you be just satisfied with us just testing TB and HIV?

P: Even other diseases, I think you should also check for other diseases.

RA: How do you feel about testing for HIV?

P: Just okay.

RA: Have you ever tested for HIV?

P: I last tested when that nurse was here.

RA: When was it?

P: It was{…} mhn, I think it was in February or March.

RA: Here in a community like {}{community name}, do people test for HIV?

P: I wouldn’t say that they do because I don’t know if others test or not.

RA: What do people in this community say about HIV?

P: I have never heard anyone talking about it.

RA: When you got tested for HIV, were you satisfied about the procedure that was followed, did they explain to you how things are done and did they explain to you what your results meant?

P: Yes.

RA: Were you satisfied regarding that matter?

P: Yes, I was okay with it.

RA: In your own opinion, do you think it is better for people to be tested here at home or should they be tested at the clinics?

P: At home, some people are afraid of testing at the clinic because they do not want to be seen, so at home they will feel comfortable.

RA: When we do tests, we do it because we want to help and reach a lot of people regarding HIV. Do you think we can achieve that if we were to introduce other methods of testing? Isn’t it that when you tested you were pricked on the finger to draw blood?

RA: There are other methods, such as placing something under the tongue and the other one is when blood is drawn and is sent somewhere then you receive your results after a week or so. If we were to use other methods of testing and give a person the opportunity to choose for themselves how they want to be tested for HIV, do you think that will help with helping people to know their status?

P: Yes.

RA: Why do you say that?

P: Because others are afraid of needles, so at least they will be comfortable with that one of putting something in the mouth.

RA: If it happens that we come again to test you for something else, would you allow us into your home again?

P: Yes.

RA: Are there any ideas that you want to give us on how we can reach people to test for TB and how we can eventually combat TB? How would you encourage us?

P: I would say that when you come you should also go to other people and check on them.

RA: Who are those people?

P: Like other people here in the community, maybe some have TB but they are not aware that they have it.

RA: Before I conclude and I could thank you, do you have any questions that you will like to ask me?

P: No, I am okay.

RA: So you are okay and you do not have anything that you will like to ask?

P: No.

END OF SESSION